

System Setup Engineer

# VC SERIES SENSOR UNIT Web Settings Manual

System: VC-1010(E) / VC-1020 / VC-1050

Version 5033

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Distribution For System Setup Personnel

Version. WM-VC-1702-1-EN

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Revisions:



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**Appendix : Sensor Check Sheet** 



#### 1. VC SERIES Web Settings Overview

This manual explains how to set up the sensor's basic settings (Network, Time, Count Area, Count Check) via IE browser.

For installing, please refer to "Installation Manual" for each model.

#### Required items for setting up the Sensor Unit

PC and network connection are required for setting up the sensor unit.

VC-1010: ONE(1) Setup PC and ONE(1) LAN cable are required.

VC-1020/VC-1050:

ONE(1) Setup PC and TWO(2) LAN cables and ONE(1) PoE switch (injector)(802.3af) are required.

#### **Recommended PC Requirements**

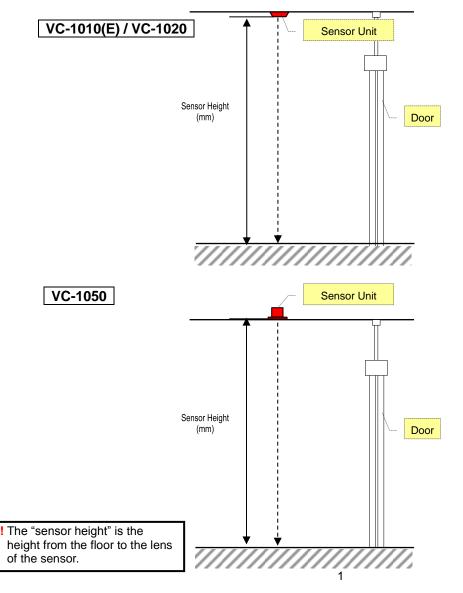
- Operating System: Windows Vista/Windows 7/Windows 8/Windows 10
- Browser: Internet Explorer 8 or later versions

## 2. Before setting up the system

# 2.1. Points to be checked BEFORE setting up system (Sensor Installation Information)

Before setting/adjusting the system with the web settings, check the location where the sensor is installed and note the following items.

- Sensor(Camera) Height: The height from the floor to the sensor camera lens (mm).
- · Sensor(Camera) installed location: Is the sensor installed inside or outside the store?



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#### 2.2. Points to be checked BEFORE setting up system (Sensor Network Parameter Information)

Check and confirm with the end-user the IP addresses, Subnet mask and Default gateway and LAN parameters appointed for the customer counting system.

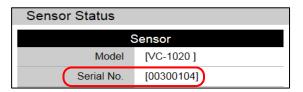
When the system is to utilize the end-users LAN, IP addresses must be pre-appointed so as to not overlap with other IP address on the same network.

One IP address is required for each sensor unit. Set the LAN parameters with the IP address list at hand. If the data is to be transferred (FTP/HTTP), please check the data transfer parameters and SNTP server IP address beforehand.

⇒ Please take note of the Sensor Serial Number and the appointed IP address for future reference. Check against the serial number on the Sensor unit label or the serial number indicated on [Sensor Status]. (c.f.) VC-1010(E):00100000 ~

VC-1020 :00300000 ~ VC-1050 :00500000 ~





#### 3. Setup Steps for VC SERIES

[Setup Steps]

- -> Connect to Sensor by Setup PC's Browser (Log on to the Web Setting page) (Refer to page 4)
- -> [LAN Settings] (Refer to page 7)
  - Set-up the network parameters such as IP addresses appointed for each sensor etc.
- -> [TIME Settings] (Refer to page 8)
  - Setup the current time and time zone of the installed location.
- -> [Count Area Settings] (Refer to page 10)
  - Setup the Count Area, IN Direction.
- -> [Count Monitor] (Refer to page 24)
  - Check Count Direction (IN / OUT) and the count accuracy
  - \* If the count results are inaccurate and count area/settings need readjusting, return to [Count Settings] to adjust the settings.
- -> [Logout] (Refer to page 53)
- -> Sensor setup and adjustment completed.

Setup the settings below when necessary

- -> Select [Transfer Settings] (Refer to page 27)
- -> Select [Streaming Settings] (Refer to page 44)
- -> Select [Advanced] (Refer to page 49)



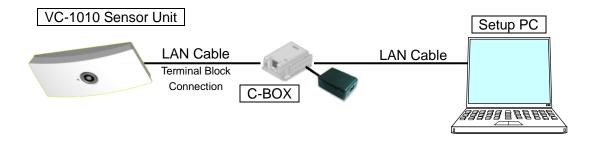
#### 4. Connecting Sensor and PC to Network

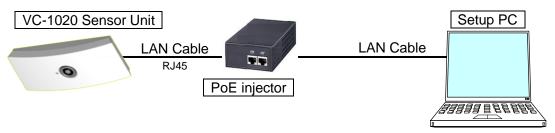
The default IP address of the sensor unit is set as [192.168.0.249]

For initial setup, change the Setup PC IP Address to the same range as the sensor IP address. Example 192.168.0.250 etc.

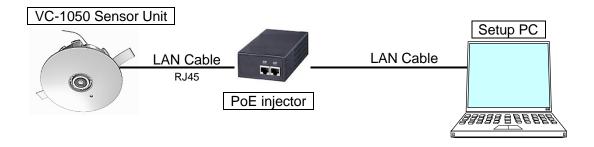
Connect the Setup PC and Sensor directly.

!! Network Settings must be completed before connecting the sensor to the End Users network.





\*When power is connected to the sensor unit directly via the power jack, connect to the PC using a regular switching hub.



REMARKS: PoE has two standardized methods for transmitting power over the Ethernet:

Alternative A(Mode A): Delivers power on the data pairs of the LAN cable.

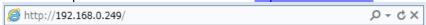
Alternative B(Mode B): Delivers power on the unused spare pairs of the LAN cable.

To ensure that power can be supplied with either mode, please use all 4-pairs (8 lines) LAN cable.

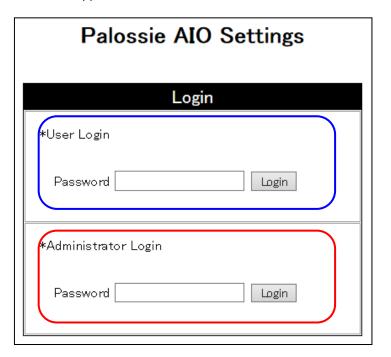


#### 5. Activating Web Settings

- (1) Activate IE (Internet Explorer). (Select [Start] =>[All programs]=>[Internet Explorer])
- (2) Enter <a href="http://[Sensor Unit IP address">http://[Sensor Unit IP address</a>] in the Address bar For initial setup enter the default IP address: <a href="http://192.168.0.249">http://192.168.0.249</a>



(3) The Login Screen below will appear.



(4) Two Login types are available.

User Login = Access limited to Sensor Status and Count Check menus only.

Administrator Login = Access to all menus, Sensor Status and various basic sensor settings.

(5) The default password for each Login type is as follows.

User Login = user Administrator Login = admin

- (6) Click on the [Login] Button
- (7) Jumps to the Menu Screen of the relevant login type.



# 6. Various Settings Tabs

Each settings page is sorted by the tabs on the top of the page.

User Login Menu: (3 Selections)

Sensor Status Count Monitor Logout

Administrator Login Menu (10 Selections)

Sensor Status Count Monitor LAN Settings Time Settings Count Settings

Transfer Settings Streaming Settings Password Settings Advanced Logout

Tab Name	Details	Remarks	
Sensor Status	Sensor Status     For checking sensor information, sensor status, network information	Authority level:	
Count Monitor	Count Monitor Count check menu	User/ Administrator	
LAN Settings	LAN Settings     Setup IP address, subnet mask, default gateway, DNS     Server		
Time Settings	• Time Settings For sensor unit time adjustment, set SNTP, select time zone		
Count Settings	Count Settings     Setup Installation height, IN Direction, Count Area, Optional settings		
Transfer Settings	<ul> <li>FTP Settings</li> <li>Setup when FTP data transfer is required. The sensor can transfer data directly from the sensor to the FTP Server.</li> <li>HTTP Settings</li> <li>Setup when HTTP data transfer is to be used. The sensor can transfer data directly via TCP/IP to a designated location in XML format.</li> <li>Setup Sensor/Data ID, Transfer Parameters, Connection, Transfer operation timing etc.</li> </ul>	Authority level: Administrator	
Streaming Settings	Video Streaming Settings     Enables video streaming to a designated PC.     The video will not be transferred when the IP address is set to 0.0.0.0.		
Password Settings	Password Settings     Use to change the User or Administrator password.     * Please have the administrator of the counting system change the password.		
Advanced	<ul> <li>Settings Import/Export</li> <li>Save or upload Count settings or FTP settings</li> <li>Installation Mode Settings</li> <li>Select the Installation Height Mode [Standard/High Mount]</li> <li>*License key is separately required to activate High mode.</li> <li>Clear Buffer option to delete the data saved on the sensor.</li> <li>Sensor Reset to schedule rebooting the sensor hardware or firmware.</li> </ul>		
Logout	Logout     Logout of Web settings page	Authority level: User/ Administrator	

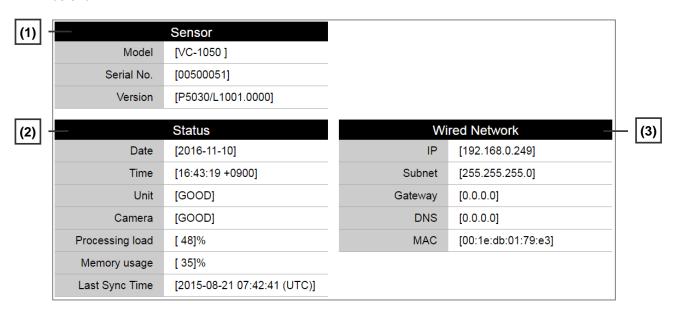


# 7. Explanation of Each Settings Page [Basic Settings]

#### 7.1. Sensor Status Settings

Click on the Sensor Status tab.

Once the communication with the sensor is made, the current sensor unit information and sensor status will be shown.



#### (1) Sensor

Sensor's product information: Shows sensor information, Model Number, Serial Number, Firmware Version

#### (2) Status

Shows Current Date/Time/Timezone of Sensor, Status of Sensor Unit and Camera, Processing load, Memory usage and last time synchronization.

UNIT	STATUS	
GOOD	NORMAL	
INIT	INITIALIZING	
ERROR	UNIT ERROR	
FAILED:X	OTHER ERRORS "X" will indicate a certain error code	
CAMERA	STATUS	
GOOD	NORMAL	
UNCONNECT	CAMERA DISCONNECT	
FAILED:L	LOW LUMIMINATION (not enough light)	
FAILED:X	ERROR "X" will indicate a certain error code	

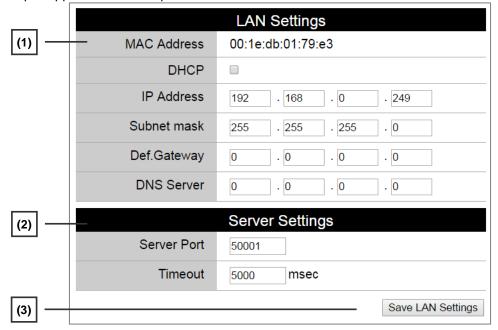
#### (3) Wired Network Parameters

Shows current IP Address, Subnet Mask, Default Gateway, DNS, MAC Address.



#### 7.2. LAN Settings

Click on the LAN Settings to jump to the LAN Settings page. Enter the pre-appointed network parameters of the sensor unit.



#### (1) LAN Settings

[MAC Address]: Shows the MAC address registered to the sensor. (Cannot be changed)

-> Setup the following sensor network parameters.

Enter the appointed parameters in the relevant item.

[DHCP]: Check ON if the sensor will get an IP address from a DHCP server.

\*Reserved DHCP IP address is recommended.

[IP Address]

[Subnet mask]

[Default Gateway]

[DNS Server]: Enter Domain Name Server when domain name is used for SNTP or FTP address.

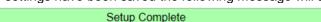
#### (2) Server Settings

-> Normally do not change the default settings unless necessary. (Used only for LP-MANAGER data collection)

#### (3) Save settings to the sensor unit

Click on the | Save LAN Settings | button to save the LAN settings to the sensor unit.

After the settings have been saved the following message will appear at the top of the page.



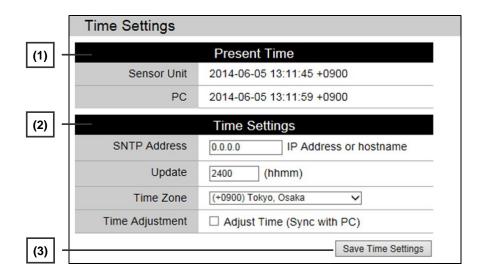
\* After the IP Address has been changed, logout or close the browser and enter the new IP address in the IE address bar and re-login to the web settings page. Refer to 5. Activating Web Settings



#### 7.3. Time Settings [Time Adjustment/Time zone]

Click on the Time Settings tab, the Time Settings menu will appear. Setup the current time and the time zone.

! Change the time and time zone only during the initial setup. When changing the time and time zone of the sensor unit, there might be a possibility that the system will be severely affected. Thus, before making any necessary change(s), it is essential to ensure that the system will not be affected by changing the time.



#### (1) Present Time

Shows the current time and time zone of the Sensor Unit and the connected PC.

#### (2) Time Settings

(2-1) SNTP Address

: Enter the SNTP Address (IP address or hostname) to sync the sensor unit clock.

When specifying a hostname as the SNTP server, the DNS IP address in the LAN Settings menu must be entered.

#### ! Please designate a reliable time server, when setting the SNTP.

(2-2) Update

: Specify the time to connect to the SNTP address.

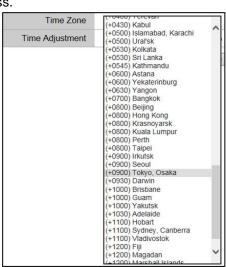
(2-3) Time Zone

: Select the time zone of the location where the sensor is installed from the pull down menu. The time zone is set to UTC 0000 by default.

(2-4) Time Adjustment: Check and adjust the time for initial setup, or when time lags occur by ticking ON the [Adjust Time (Sync with PC)] box. \* Be sure to check that the PC's clock is accurate.

Adjust Time (Sync with PC)

The time zone will not sync with the PC, please set the time zone manually.

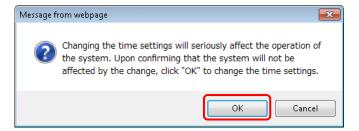




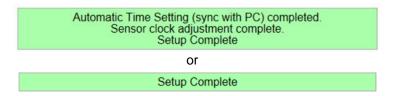
# (3) Save Settings to Sensor Unit

Click Save Time Settings button to save time settings to the Sensor unit.

The message below will appear on screen. Please check and confirm that the time change will not affect the system. After Confirmation, please click [OK].



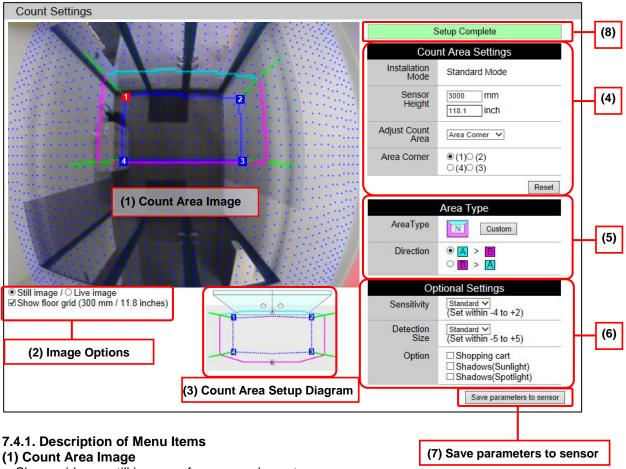
When the settings are saved to the sensor unit, the message below will appear on screen.





#### 7.4. Count Settings

Select Count Settings tab, Count Area Settings menu will display on screen.



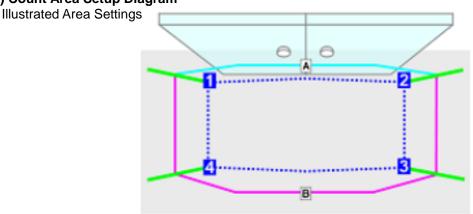
Shows video or still images of sensor and count area.

#### (2) Image Options

Switch the image to still or live images

Tick the box to show the floor grid (Distance between dots 30 cm/11.8 inches).

#### (3) Count Area Setup Diagram



Dotted Blue line indicates the count area at floor height.

Blue[A]/Red[B] line indicates the virtual count line set at the height about 1200mm/3.93ft from the floor. Green line indicates the detectable height of the object for the count area. As long as the head of the green line is shown in the image the persons at the edge of the count area will be detected.



(4) Count Area Settings (Installation Height / Area Position / Setting IN Direction)

#### (4-1) [Installation Mode]

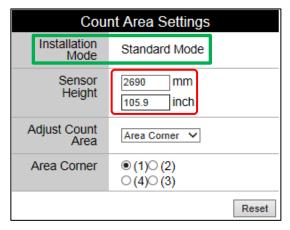
The height Installation Mode [Standard/High] is indicated. (Refer to image below/green square)

#### (4-2) [Sensor Height]:

#### (4-2-1) Standard Mode

Enter the distance/height (in mm or inches) between the sensor lens and the floor.

Allowable height between 2,300 to 4,200 mm (7.54 to 13.7ft)



(\*Height outside of range cannot be set. When an invalid value is entered and the save button is clicked, the message below will appear, please set the height within the allowable range.)

ERROR: Invalid Sensor Height.

# (4-2-2) High Mode [optional feature] \*Refer to 12. Advanced Settings: Installation Mode [License key is required to activate this feature]

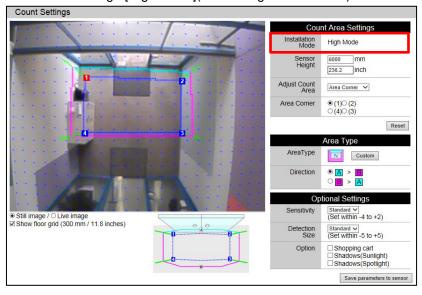
Enter the distance/height (in mm or inches) between the sensor lens and the floor.

Allowable height between 4,000 to 6,000mm (13.12ft to 19.68ft) [High Mode].

NOTE: Compared with the standard mode, width of detection area is smaller.

Additionally when there is a sharp difference in the brightness in the camera image, the sensor accuracy may decrease when using the High Mode.

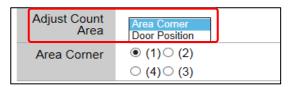
\*Count Area Image [High Mode](Set at height of 6000mm).





#### (4-3) [Adjust Count Area]:

Choose from either [Area Corner] or [Door Position] option.



#### (4-3-1) [Area Corner]:

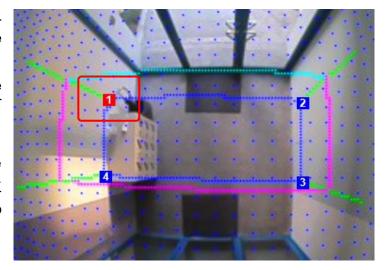
This will enable to create/adjust the count area by each corner.

Each corner of the count area has a number 234 appointed. The corners indicate the height of the floor.

Click on one of the corners 1 2 3 4 in the Area Corner box or directly click on the corner number inside the Count Area Image.

The selected number will highlight in red.

Using the arrows keys of the keyboard move the highlighted corner to the desired location. Or click on the desired location with your mouse, the highlighted number will jump to the pointed location.



Repeat steps for all the corners so that all the corners 1 to 4 covers the whole entrance area where people walk through.

To save the count area click on **Save parameters to sensor**. The area setting will not be saved unless the button is clicked.

#### (4-3-2) [Door Position]:

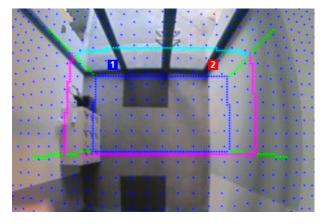
This feature will create an automatic count area based on the door location.

Click on one 1 or 2 in the Door Position box or directly click on the number inside the Count Area Image. The selected number will highlight in red.

Adjust Count Area	Door Position 🗸	
Door Position	○ (1)	

Using the arrows keys of the keyboard move the highlighted number 1 to one of the axis of the door etc. Or click on the desired location with your mouse, the highlighted number will jump to that designated location. Repeat steps for number 2 by selecting the other side of the door.

\* Note: At this point the area settings have not been saved to the sensor unit yet. To save the count area click on **Save parameters to sensor** before proceeding with the other settings.

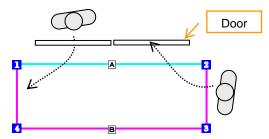




#### (4-4) Tips for Count Area Setup:

#### (A) COUNT AREA SIZE

Adjust the area size larger than the actual door/entrance width. By doing so the sensor can accurately grasp people entering the facility diagonally.



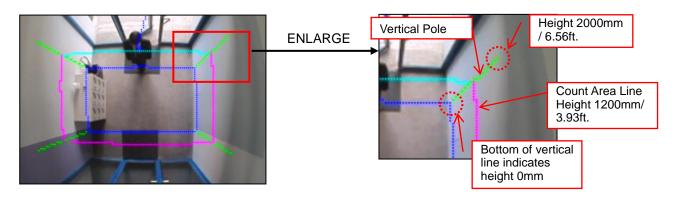
#### (B) AREA DEPTH

The area depth should at least be 2-3 person's stride length. (At least 120cm (3.93ft) is recommended. 4 dots of the grid) If the count area depth is too narrow people roaming in the area may be inaccurately counted.

! If the count area depth is too wide then people may not be counted. At the edge of the area only half of a person might be detected or multiple people may overlap and a person may not be detected accurately.

# (C) COUNT AREA HEIGHT

The count area is processed in the Sensor Unit as a three-dimensional area with length, depth and height. The Blue line [A] and Red line [B] in the counting image are both set to a height of 1200mm (3.93ft) in the sensor unit.



The bottom of the green vertical line indicates the floor (height 0mm).



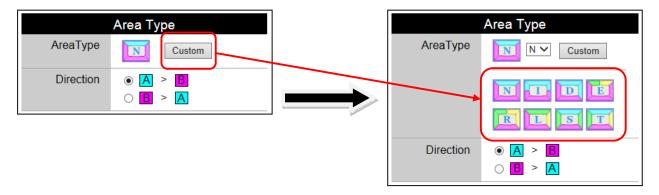
#### (5) Area Type [Select Area Type/Designate IN Direction]

# (5-1) Area Type [Select Area Type]

Normally [N] (Normal) is default, choose from several Area Types that best fits the installation environment and counting pattern.

N Type: 1 direction (A and B): 2 count lines [IN](A =>B), [OUT](B=>A)

Click on the [Custom] button, other available Area Types will appear.



Select an Area Type and click the icon, the [Count Area Image] and the [Count Area Setup Diagram] will switch to the selected Area Type.

[IN] direction is decided by specifying the order of the lines which a person passes (Blue line [A], Red line [B]) in the counting area.

The selected button indicates the [IN] direction.

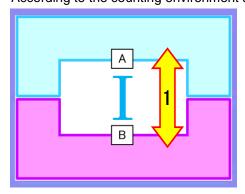
To set the [IN] direction as Blue Line [A] to Red Line [B] choose as below.



! If the [IN] direction changes to red [B] => blue [A], count [IN] and [OUT] will be reversed.

#### (5-2) Area Type [1 direction / 2 count lines]

Area Type for 1 direction and 2 count lines are [N] (Normal), [I], and [D] types. According to the counting environment select the suitable type.



1 Direction	2 Count Lines
1	A=>B / B=>A

Ex. Area Type [I]



#### (5-3) Area Type [Multiple Direction Count Setting]

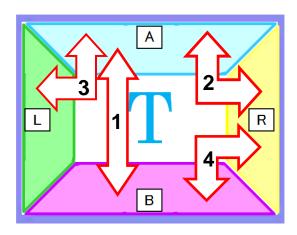
This mode is to be used when it is required to count multiple movements: set 2 directions or more with a single sensor unit. [MAX: 4 directions, 8 count lines]

When counting multiple directions (more than bi-directional traffic) select a suitable Area Type.

Upon selecting the Area Type select the directionality of each required count line.

Each line is color coded to distinguish each area (Count line: Blue Line [A], Red Line [B], Green Line[L] and Yellow Line[R]).

Select the direction by specifying the directionality with these color codes.

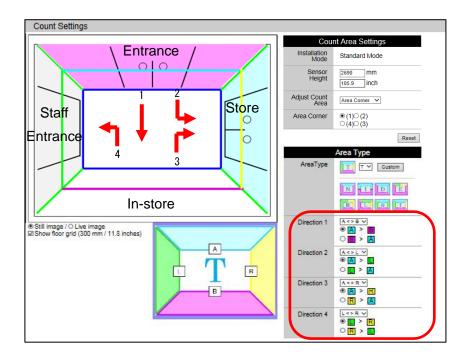


4 Directions	8 Count Lines
1	A=>B / B=>A
2	A=>R / R=>A
3	A=>L / L=>A
4	B=>R / R=>B

#### Ex. Area Type [T]

Remarks: For the T type 6 Directions /12 Count Lines can be assumed but the maximum number of directions that can be set is up to 4 Directions / 8 Count Lines.

# Sample setting for Area Type [T] Example for Setting the count area, according to the image above. (Area Type [T])





Counting Image

Store

Entrance

In-Store

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1. Before setting up, check the installed location and decide the count directions.

Example:

[Counting]

- 1. Entrance => In-store
- 2. Entrance => Store
- 3. In-store => Store

#### [Counting Exclusion]

4. In-store => Staff Entrance

Select the Area Type [T], and then setup a count area inside the image that covers the required area.

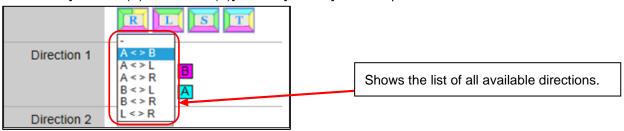
Then specify each of the Directions (from Direction1 to last)



The allowable combinations of the count lines are listed in the pull down list.

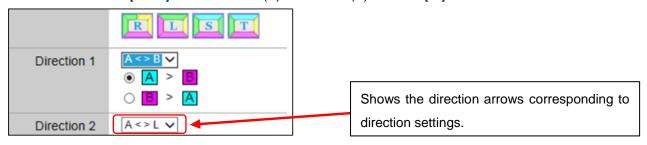
#### Setup all four directions

Direction 1 [Entrance(A)  $\Rightarrow$  In-Store(B)]. Select [A < > B] from the pull down menu.

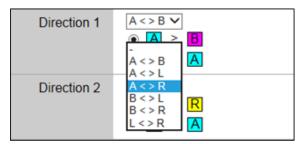


Staff Entrance

Next click the button [A > B] to set Entrance(A) => In Store(B) order as [IN].

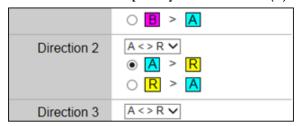


Set Direction 2 in the same way. Direction 2 [Entrance(A) => Store(R)]. Select [A < > R] from the pull down menu.

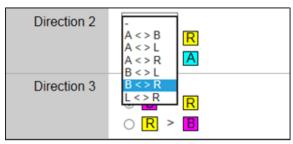




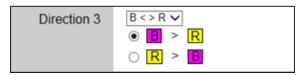
Next click the button [A > R] to set Entrance (A) => In Store (B) as [IN].



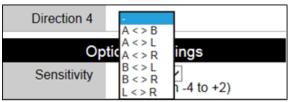
Direction 3 [In-Store (B) => Store (R)]. Select [B <> R] from the pull down menu.



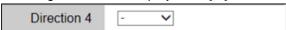
Next click the button [B > R] to set In-Store  $(B) \Rightarrow$  Store (R) as [IN].



Direction 4 Exclude the count of [In-Store (B) => Staff Entrance (L)]. Select [ - ] from the pull down menu, the direction will be ignored.



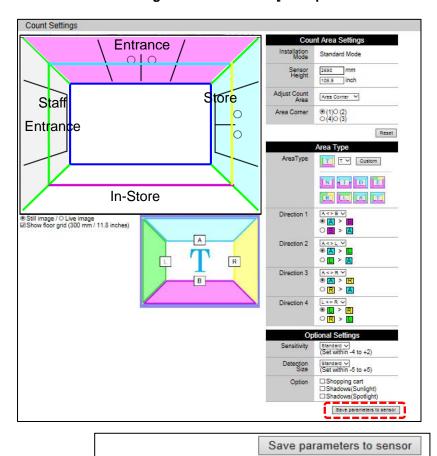
Counting exclusion is displayed as [ - ]



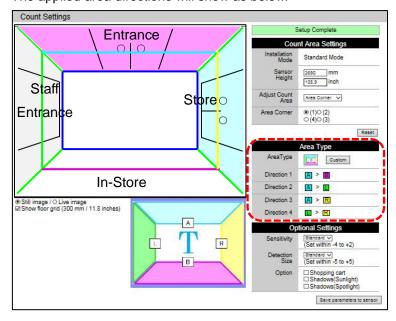


#### 2. Save the Area settings.

Recheck all the settings and click on the [Save parameters to sensor] to save settings.



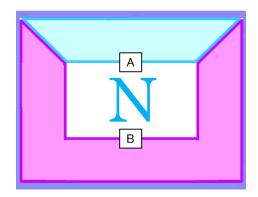
The applied area directions will show as below.



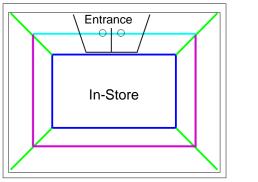


# 3. Description of each Area Type & Examples

Area Type: [N] Normally use this type Count direction: Bi-Directional (Blue, Red) Main use: Entrance etc.

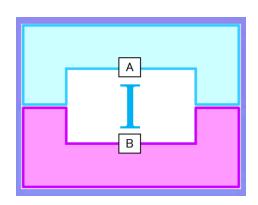


Ex. Entrance
A => B [IN]



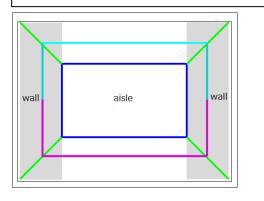
Area Type: [I]

Count direction: Bi-Directional (Blue, Red) Main use: Aisle etc.



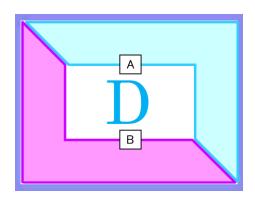
Ex. Aisles

A => B [IN]

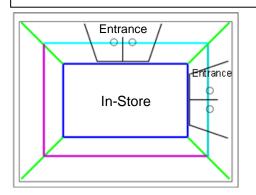


Area Type: [D]

Count direction: Bi-Directional (Blue, Red) Main use: L-shaped Entrance, etc.



Ex. L-shaped Entrance". A => B [IN]

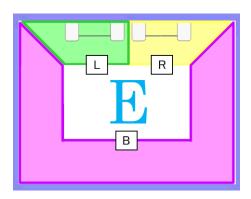




Area Type: [E]

Count direction: 3 directions, 6 count lines (Red, Green, Yellow)

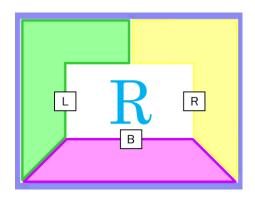
Main use: Escalator, Floor traffic, etc.



Area Type: [R]

Count direction: 3 directions, 6 count lines (Red, Green, Yellow)

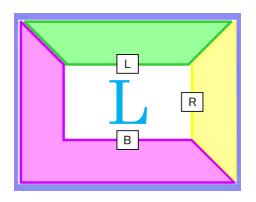
Main use: Aisle, Store Entry, etc.



Area Type: [L]

Count direction: 3 directions, 6 count lines (Red, Green, Yellow)

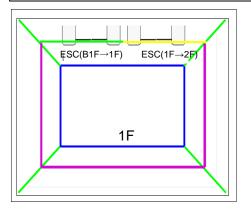
Main use: Aisle, Store Entry, etc.



Ex. Escalator

 $L \Rightarrow B$  [go down to 1F]

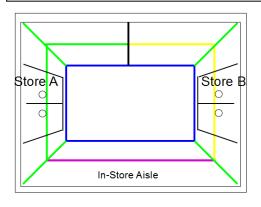
 $L \Rightarrow R [go up to 2F]$ 



Ex. No. of people entering each store

B => L [go to store A]

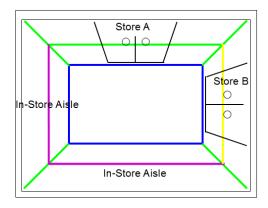
B => R [go to store B]



Ex. No. of people entering each store

B => L [go to store A]

B => R [go to store B]

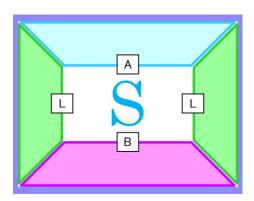




Area Type: [S]

Count direction: 3 directions, 6 count lines (Blue, Red, Green)

Main use: Aisle, Store Entry, etc.

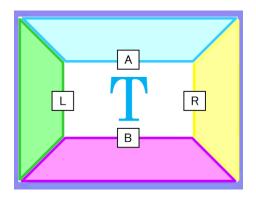


Area Type: [T]

Count direction: 4 directions, 8 count lines

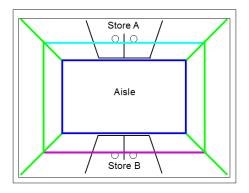
(Blue, Red, Green, Yellow)

Main use: Aisle, Store Entry, etc.



Ex. No. of People Entering each store

B => L [go to store A] B => R [go to store B]



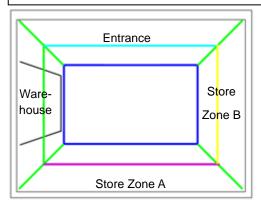
Ex. Shopping Center, Enter SC, Store Entry, Exclude count.

 $A \Rightarrow B [Zone A IN]$ 

A => R [Zone B IN]

B => R [Zone to Zone traffic]

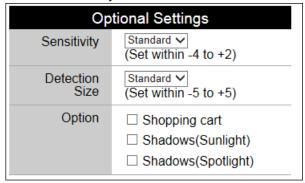
A/B/R => L [exclude (Warehouse) staff traffic]





#### (6) Advanced Settings (Parameter, Option)

\* Normally, this function is left as default. Please make necessary changes only when people are not counted correctly.



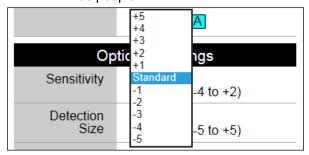
#### => [Sensitivity]

Select the Sensing sensitivity from the pull down list.

Adjust the detecting sensitivity, to reduce counting losses and double counting. [Sensitivity Options]

#### Recommended range: Set between: - 4 to + 2

[+1 to +2]: When the entire image is dark (not enough light) and people are not detected or counted less. [-1 to -4]: When one person is detected as multiple people or shadows (created by lighting) are detected as people.



! Do not change the setting higher/lower than the above recommended range. (The changes may affect the sensing accuracy.)



#### => [Detection Size]

Adjust the Detection Body Size against the Standard human body size.

The system detects an object by comparing the size of the object to a standardized body frame, when the size matches the object then that object is detected as a person.

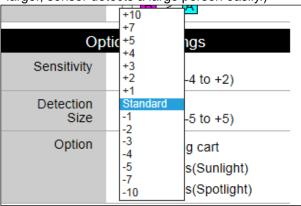
[Detection Size]

Recommended range: Set between: -5 to +5

[Standard] : Standard Size

[+10 to -10] : Allowable setting range

(Minus is for smaller body frames, Plus is for larger body frames. if set the minus, standard size becomes smaller, sensor detects a small person easily, if set the plus, standard size becomes larger, sensor detects a large person easily.)



! Do not change the Detection Size setting higher/lower than the above recommended range. (The changes will greatly affect the sensing accuracy.)

#### => [Option]

This option switch is to activate (ON) or inactivate (OFF) optional detection programs to heighten accuracy. Both options are functions to assist limiting double counting.

#### (A) Shopping Cart

When this option is activated, if an object is judged as a shopping cart that object will be omitted from detection.

Only use when the majority of customers use shopping carts. Put a check in the Shopping cart box.  $[ON \ \ \ ]$ .

#### (B) Shadows (Sunlight)

When the counting area is in an area with strong or direct sunlight and a person's shadow appears and is being counted, put a check in the [Shadows (Sunlight)] box  $[ON \square]$ . When the system judges that the object is a "Shadow" the system will omit that object from the count.

#### (C) Shadows (Spotlight)

When the counting area is in an area near a spotlight and a person's shadow appears and is counted due to the lighting environment, put a check in the [Shadows (Spotlight)] box  $[ON \square]$ . When the system judges that the object is a "Shadow" the system will omit that object from the count.

! When the "Shopping Cart" option, "Shadows" option is turned OFF to ON, the system has a self-learning function therefore the option will activate after a few people are detected.

#### (7) Save Settings to Sensor Unit

Click on the | Save parameters to sensor | button to save the Count Area Settings to the sensor unit.

After the settings are saved the following message will appear.

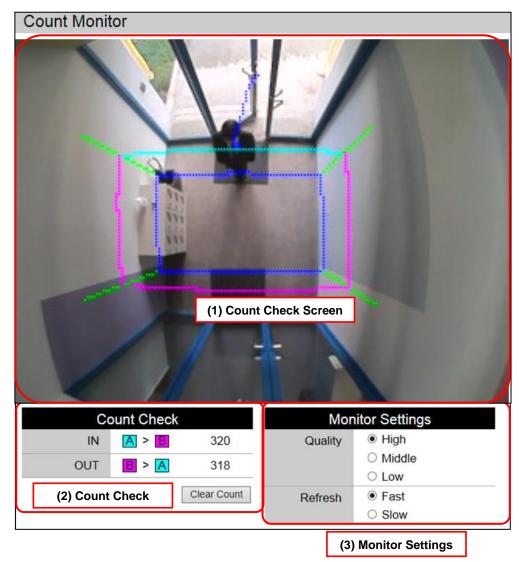
Setup Complete



#### 8. Count Monitor

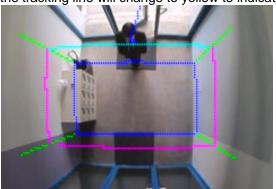
Click on the Count Monitor tab to jump to the Count Monitor page.

The set count area will appear, check that the people are being counted accurately.

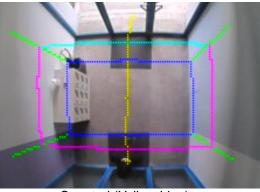


(1) Count check screen: The sensor's real-time camera images are shown here with the count area.

When a person walks into the image a [+] will appear above the detected person. A tracking line will appear in blue showing the person's movements. When the person walks through the set count area the tracking line will change to yellow to indicate that person was counted.



Detected and tracking (Blue line)

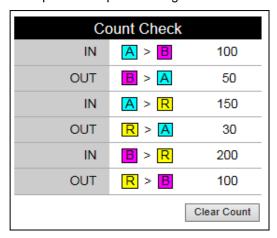


Counted (Yellow Line)



(2) Count check: The count results are shown here when people are detected and counted.

Example of multiple counting check.



<sup>\*</sup>To clear the count Click the Clear Count button. The count will only be cleared on the count check screen, the data is not affected (data stored in the sensor will be retained).

(3) Monitor Settings: Change the quality and refresh rate of the camera images. Use for slow networks or when accessing remotely.

The Count Area Settings are now complete.



# 9. Troubleshooting

The following is to be referenced as basic procedures to fix problems that may arise when setting up the system. The parameters may vary according to the installed environment (lighting, floor patterns/rugs, fixtures near the doors etc.).

Problem	Causes	Solutions
People walking near the edge (corners) of the area are not counted.	-The count area is not covering the whole count area.	-Widen and readjust the count area.
Counts people roaming around the entrance/doors.	-The count area depth is not enoughThe position of the count area is not suitable for this area.	-Readjust the count area depthMove the position of the count area.
Only one person is counted although two people simultaneously passed through.	-People are walking close together, therefore the detection of one of the people is cancelled out.	-Lower the [Detection Size] rate(Ex. Standard-> -2 > -4)  * When the [Detection Size] rate is set too low this setting will affect the system accuracy, therefore gradually lower the [Size] rate and check operation each time to get the right rate.
Counts shadows (or objects near people's feet). (Double counts)	-Shadows are counted.	-Check that the Shadow (sunlight) box is checked ON (☑)Lower the Sensitivity level (Ex. Standard -> -2)Raise the Detection Size level (Ex. Standard-> +3).

Setup the following optional settings 10. and onwards only when the settings are to be used.



#### 10. Transfer Settings (FTP/ HTTP Settings)

Click on the Transfer Settings tab to jump to the Transfer Settings Page.

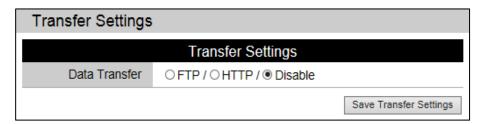
Available data transfer types are FTP and HTTP(TCP/IP). To use either of these data transfer method, choose one the methods. When data transfer is not required (using data collection) select "Disable".

NOTE: Depending on some server environments operation is not guaranteed.

# 10.1 FTP Settings

Select FTP to show the FTP Settings Menu.

The Sensor Unit connects (Login) to a server that is running as a FTP Server and transfers the Count Data and Status (System Condition) File.



! When using the FTP Data Transfer feature to send the count data, to synchronize the time in Sensor Unit Internal clock, a SNTP Server is required. Register the SNTP server IP address to each sensor unit. (Refer to 7.3. Time Settings [Time Adjustment/Time zone])



When the FTP settings are enabled the screen below will appear.

	Transfer Settings		
		Transfer Settings	
	Data Transfer	● FTP / ○ HTTP / ○ Disable	
(1) Sensor Data ID -		Data ID	
	Store/Site ID	Store A	
	Entrance/Spot ID	Main Entrance	
(2) FTP Server Connection		FTP Server Connection	
Parameters	IP Address	0.0.0.0 IP Address or hostname	
	Procotol Type	$ \textcircled{ ftp / } \bigcirc ftps(explicit) /  \bigcirc ftps(implicit) /  \bigcirc sftp $	
	Login User Name	anonymous	
	Login Password	anonymous@ftp	
	Directory		
	Mode		
	Size Check	☑ Supported	
	Command Port	21	
	Data Port	1024 - 2047	
	Timeout	5000 msec(500-60000)	
	Retry	3 times(0-10) 10 sec.(0-60)	
		Test FTP Settings	
(3) Transfer Operation		Transfer Operation	
	Time(hhmm)	0000 - 2400	
	Transfer Mode	○ Cycle Mode Every 10 mins(1-60)  • Per Hour Mode Every hour at 0 min(0-59)	
(4) Count Data Transfer		Count Data Transfer	
	Transfer	1440 Record(s)(1-14400)	
	Data Transfer	Transfer specified no. of records Transfer the difference	
	Record Unit	1 min. ∨	
	Format		
(5) Sensor Status File	Se	ensor Status File Transfer	
Transfer	Enable	☑ Enable	
(6) Delete Data Transfer		Data Transfer History	
History	Delete Transfer History	□ Delete	
(7) Save settings to		Save Transfer Settings	



#### IMPORTANT: Count Data's File Name

The File name of files that are transferred into the server will be in the following format.

The file name (1) to (4) will change depending on whether the Store (Site) ID and/or Sensor Location (Spot) ID is specified (setup).

(1) When both (Site ID and Spot ID) are not setup.

C\_nnnnnnn\_YYYYMMDD\_hhmmss.txt

(2) When only the Store (Site) ID is setup.

C\_sssssssssssssssss\_YYYYMMDD\_hhmmss.txt

(3) When only the Sensor Location (Spot) ID is setup.

C\_pppppppppppppppppppppyYYYYMMDD\_hhmmss.txt

(4) When both the Store (Site) ID and Sensor Location (Spot) ID is set.

nnnnnnn: Sensor's Serial Number (8 digits, with no zero suppression).

sssssssssssssss Store (Site) ID (maximum 16 characters)

YYYYMMDD: The date when the File is generated, year/month/day (year according to western calendar, with no zero suppression).

*hhmmss*: The time when the File is generated, hour/min/sec (notated in 24 hours, with no zero suppression).

Enter the following required setup fields to enable Count Data FTP transfer.

#### (1) Data ID Settings

Data ID		
Store/Site ID		
Entrance/Spot ID		

Content	Range/Format	Description
Store/Site	Specify or Blank	Store or Site ID
ID	Max. 16 characters	Attached to the transmitted file name and record
Entrance/	Specify or Blank	Entrance / Spot ID
Spot ID	Max. 16 characters	Attached to the transmitted file name and record

When the above ID's are set the names will appear on the file name.



#### (2) FTP Server Connection Settings

	FTP Server Connection	
IP Address	0.0.0.0 IP Address or hostname	
Procotol Type	$ullet$ ftp / $\bigcirc$ ftps(explicit) / $\bigcirc$ ftps(implicit) / $\bigcirc$ sftp	
Login User Name	anonymous	
Login Password	anonymous@ftp	
Directory	/	
Mode	Active / ○ Passive	
Size Check	☑ Supported	
Command Port	21	
Data Port	1024 - 2047	
Timeout	5000 msec(500-60000)	
Retry	3 times(0-10) 10 sec.(0-60)	
	Test FTP Setting	S

Item	Range/Format	Description
IP Address	0.0.0.0-255.255.255 or hostname	FTP Server's IP Address or hostname
Protocol Type	4 Selections     · ftp     · ftps(explicit)     · ftps(implicit)     · sftp	FTP Protocol Type
Login User Name	Max. 63 characters	FTP Server Login User Name
Login Password	Max. 63 characters	FTP Server Login User Password
Directory	Max. 63 characters	FTP Transfer destination's directory name
Mode	Active / Passive	FTP Mode (Active / Passive)
Size Check	ON	Supported
Command Port	21	Server's TCP Listening Port Number Change only if necessary.
Data Port	1024-2047	Port Number range to be used for Data communication. Change if necessary.
Timeout	5000	Connection/Retrieving Response Timeout time
Retrytimes	3	Number of retry(s) during Connection/Data Transfer Failure  * When the connection failure is due to user/password error retry will not be performed.
Retrysec.	10	Retry interval (in sec.) of connection/data transfer failure

<sup>\*</sup>After inputting the parameters, Click the <u>Test FTP Settings</u> button to check whether the sensor can communicate with the FTP server. A test file will be sent to the designated location in the FTP folder.

When communication is established successfully, the below message will appear.

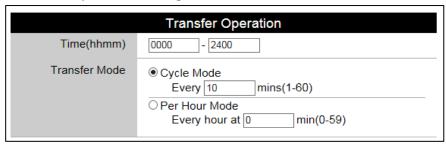
Test file transferred.
Please save Transfer settings.

If the inputted parameters are incorrect (cannot establish connection), the message below will show. Please reenter the parameters and check again until transfer is confirmed.

Connection failed.
Check IP Address, Protocol Type, Login User Name/Password, Command Port.



#### (3) FTP Transfer Operation Settings



Item	Range/Format	Default Value	Description
Time(hhmm) Period to transfer data to FTP Server	0:0-23:59 to 0:0-47:59	0000 - 2400	FTP File Transfer time range

The timing to transfer the files can be chosen from the following two options.

- Periodical Transfer (Cycle Mode): Transfer at every specified time (in min.).
- ► Hourly Transfer (Per Hour Mode): Generated hourly at a set time (min.).

Cycle Mode (Periodical Transfer)	-	Transfer Operation Mode's data transmission cycle time (specify in minutes) Example:10 = Data is transferred every 10 minutes.
Per Hour Mode (Hourly Transfer)	00 (Transfer every hour at 00 min.)	Transfer Operation Mode's hourly data transfer time (min.) Example: "05" = Data transferred at every hour at 05 minutes. (9:05, 10:05)

If connection failure occurs and after Retry Connection Failure has been confirmed, the next connection/data transfer will be carried out at the next periodic transfer interval.



#### (4) Count Data Transfer Settings

Count Data Transfer		
Transfer	1440 Record(s)(1-14400)	
Data Transfer	Transfer specified records. Transfer the Difference.	
Record Unit	1 min. ✓	
Format		

Item	Range/Format	Default Value	Description
Transfer Records	1-14400 Records	1440 (One day)	Indicate the number of required records to transfer (Max. 14400 records)
Data Transfer	2 Options	Transfer specified records	<ul> <li>(1) Transfer Specified records Transfers only the specified number of records indicated in the above box.</li> <li>Eg. 60 records are selected then only 60 records will be sent at each specified interval.</li> <li>(2) Transfer the Difference When this option is selected the sensor will send the data in the increments specified in the Record Unit box. The sensor will also conduct a check for the unsent data and resend the past data with the current data.</li> <li>When '60 mins.' is selected, hourly</li> </ul>
			aggregated data will be sent every hour (60 mins.).
Record Unit	1, 5, 10, 15, 30, 60 mins.	1 min.	Specify the data recording units (aggregates data in specified minutes.) Eg. When 15 mins. is selected: the data will be sent 4 times within the hour every 15 mins,. (1) 10:00:00 to 10:14:59, (2) 10:15:00 to 10:29:59, (3) 10:30:00 to 10:44:59. (4) 10:45:00 to 10:59:59 will be calculated and sent.
Record Output Format	Max. 128 characters	NULL	When "Null" the data is transferred in the standard format.

When the Transfer Records and Record Unit are set, Transfer Records divided by Record Unit number will be outputted.

e.g. When Transfer Records 600, Record Unit 15 is setup, 40 records will be outputted.

#### (4.1) Count Data File Format Settings

The output count data format follows the format specified at [Record Output Format] in the [FTP Transfer Operation] menu. When the "Count Data Transfer Format" is not specified (blank) the Count Data will be transferred in the standard format.



#### (4.2) Count Data File Specifications:

- ➤ Count data records are saved per minute as 1 record in the sensor, the data will be output as 1 minute data or when the Record Unit is selected the data will be aggregated and output in the specified increment.
- > Record will be arranged in sequence, starting from the oldest record to the most current record.

#### (4.3) Standard Format

When the "Count Data Transfer Format" is not specified (blank) the Count Data will be transferred in the following text format.

Format	

**The Output Contents of the Standard Format** 

Column	Content	Size	Description/Remarks
1	Store (Site) ID	0 - 16	* Will not be output when Store (Site) ID is not setup/entered.
2	Sensor Location (Spot) ID	0 - 16	* Will not be output when Sensor Location (Spot)ID is not setup/entered.
3	Device No.	8	Sensor's Serial Number
4	Start Date/Time	0 - 32	"YYYYMMDDhhmm"
5	End Date/Time	0 - 32	"YYYYMMDDhhmm" When 5 min, 10 min, 15 min. 30 min, 60min aggregation is selected.
6	Record flag	1	"1"=Buffer (Fixed)
7	Status	1	"g"=Normal, "u"=Camera disconnected/faulty, "e"=In the process of setting Sensor
8	Count 1 IN	4	Number of people(Count Direction 1 IN) entering the area "0000" to "9999" *1 (refer next page)
9	Count 1 OUT	4	Number of people(Count Direction 1 OUT) leaving the area "0000" to "9999" *1 (refer next page)
10	Count 2 IN	4	Number of people(Count Direction 2 IN) entering the area "0000" to "9999" *1 (refer next page)
11	Count 2 OUT	4	Number of people(Count Direction 2 OUT) leaving the area "0000" to "9999" *1 (refer next page)
12	Count 3 IN	4	Number of people(Count Direction 3 IN) entering the area "0000" to "9999" *1 (refer next page)
13	Count 3 OUT	4	Number of people(Count Direction 3 OUT) leaving the area "0000" to "9999" *1 (refer next page)
14	Count 4 IN	4	Number of people(Count Direction 4 IN) entering the area "0000" to "9999" *1 (refer next page)
15	Count 4 OUT	4	Number of people(Count Direction 4 OUT) leaving the area "0000" to "9999" *1 (refer next page)
16	Carriage return	2	CR(0x0D) LF(0x0A)



Example: Store ID: Store\_A

Entrance ID: Entrance\_1 Sensor Serial No.: 00012345

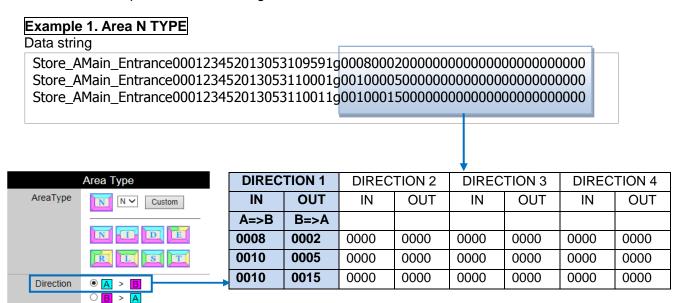
#### **File Sample**

File name: C\_Store\_A\_Main\_Entrance\_20130531\_104834.txt

•

#### \*1: Remarks for "Count (Direction)1 through 4".

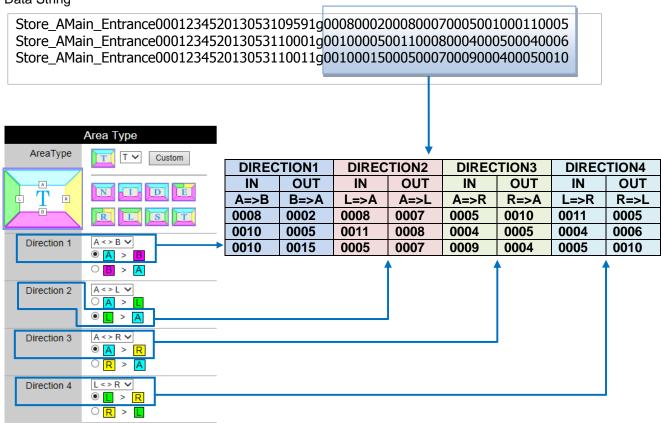
The order of the IN/OUT count direction data appears in the datastring corresponds to the Area Type and Directions set up in the Count Settings tab.





#### Example 2. Area T TYPE



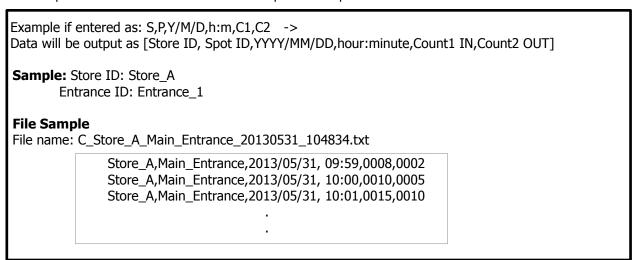


#### (4.4) Data Record Output Format Specifications

By specifying the required data format using the characters and numbers in the table below, the data records will be output in the specified order and content and the specified characters will be converted to the corresponding data indicated in the "Record Output Format Conversion Table".

to the corresponding data indicated in the "Record Output Format Conversion Table". When a character is bracketed with single quotation marks "\_\_\_\_" the characters inside the single quotation marks will be output as it is.

When specified as above the data will be output in the specified format not the standard format.





**Record Output Format Conversion Table** 

Output i oili	ial Conversion rable		
Conversion Character	Content	No. of characters of the replaced data	Description
S	Store(Site)ID	0-16	Store(Site)ID
Р	Sensor Location (Spot) ID	0-16	Sensor Location (Spot) ID
N	Device Number	8	Sensor's Serial Number
Υ	Start Record date: YEAR(4 Digits, western calendar)	4	Record date (YEAR) "2000" - "2099"
у	Start Record date: YEAR (Last 2 Digits, western calendar)	2	Record date (YEAR) "00" - "99"
М	Start Record date: MONTH	2	Record date (MONTH) "01" - "12"
D	Start Record date: DAY	2	Record date (DAY) "01" - "31"
h	Start Record date: HOUR	2	Record date (HOUR) "00" - "23"
m	Start Record date: MINUTE	2	Record date (MINUTE) "00" - "59"
eY	End Record date: YEAR(4 Digits, western calendar)	4	Record date (YEAR) "2000" - "2099"
еу	End Record date: YEAR (Last 2 Digits, western calendar)	2	Record date (YEAR) "00" - "99"
eM	End Record date: MONTH	2	Record date (MONTH) "01" - "12"
eD	End Record date: DAY	2	Record date (DAY) "01" - "31"
eh	End Record date: HOUR	2	Record date (HOUR) "00" - "23"
em	End Record date: MINUTE	2	Record date (MINUTE) "00" - "59"
U	Status	1	"g"=Normal, "u"=Camera disconnected/faulty, "e"=In the process of setting Sensor
C1	Count 1 IN	4	Number of people (Direction1 IN) entering the area "0000" to "9999" *1
C2	Count 1 OUT	4	Number of people (Direction 1 OUT) leaving the area "0000" to "9999" *1
СЗ	Count 2 IN	4	Number of people (Direction 2 IN) entering the area "0000" to "9999" *1
C4	Count 2 OUT	4	Number of people (Direction 2 OUT) leaving the area "0000" to "9999" *1
C5	Count 3 IN	4	Number of people (Direction 3 IN) entering the area "0000" to "9999" *1
C6	Count 3 OUT	4	Number of people (Direction 3 OUT) leaving the area "0000" to "9999" *1
C7	Count 4 IN	4	Number of people (Direction 4 IN) entering the area "0000" to "9999" *1
C8	Count 4 OUT	4	Number of people (Direction 4 OUT) leaving the area "0000" to "9999" *1
	Conversion Character  S	S Store(Site)ID  P Sensor Location (Spot) ID  N Device Number  Y Start Record date: YEAR(4 Digits, western calendar)  Start Record date: YEAR (Last 2 Digits, western calendar)  M Start Record date: MONTH  D Start Record date: MONTH  D Start Record date: MINUTE  End Record date: YEAR(4 Digits, western calendar)  ey YEAR(4 Digits, western calendar)  End Record date: YEAR(4 Digits, western calendar)  End Record date: YEAR (Last 2 Digits, western calendar)  eM End Record date: MONTH  eD End Record date: MONTH  eD End Record date: MONTH  eD End Record date: MONTH  U Status  C1 Count 1 IN  C2 Count 1 OUT  C3 Count 2 IN  C4 Count 2 OUT  C5 Count 3 IN  C6 Count 4 IN	Conversion CharacterContentNo. of characters of the replaced dataSStore(Site)ID0-16PSensor Location (Spot) ID0-16NDevice Number8YYEAR(4 Digits, western calendar)4YYEAR (Last 2 Digits, western calendar)2MStart Record date: MONTH2DStart Record date: MONTH2DStart Record date: HOUR2mStart Record date: MINUTE2eYYEAR(4 Digits, western calendar)4eYYEAR(1 Digits, western calendar)2eMEnd Record date: YEAR (Last 2 Digits, western calendar)2eMEnd Record date: MONTH2eDEnd Record date: HOUR2ehEnd Record date: HOUR2ehEnd Record date: HOUR2uStatus1C1Count 1 IN4C2Count 1 IN4C3Count 2 IN4C4Count 2 OUT4C5Count 3 IN4C6Count 3 OUT4C7Count 4 IN4

<sup>\*</sup>Refer to remarks for "Count (Direction 1 through 4)" on the page 33 for more details.



#### (5) Sensor Status File Transfer Settings

Sensor Status File Transfer		
Enable		

Item	Range/Format	Default Value	Description
Status File Transfer	Enable/Disable	Disable	Tick the box to Enable to send the status file of the Sensor Unit.

- Output contents: Store ID, Sensor Location (Spot) ID, Device Number, Sensor Unit Date/Time, Time Zone, Status, Program Version, MAC Address, IP Address, Sensor Unit Activation Time
- A "," (Comma) will be added between each column as a delimiter

#### (6) Delete Data Transfer History

To delete the past data transfer history, please check this option. We recommend using this function at the initial setup only, or in the event the user requires the data to be resent.

Data Transfer History		
Delete Transfer History	□ Delete	
		Save Transfer Settings

#### (7) Save settings to the sensor unit

Click on the Save Transfer Settings button to save the FTP settings to the sensor unit.



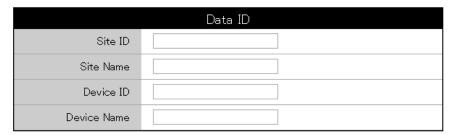
### **10.2 HTTP Settings**

Select HTTP to show the HTTP Settings Menu. The Sensor Unit connects (Login) to a server and transfers the Count Data ile transferred via TCP/IP.

	Transfer Settings		
	Data Transfer	○FTP / ● HTTP / ○ Disable	
(1) Sensor Data ID		Data ID	
. ,	Site ID	ааааа	
	Site Name	iiii	
	Device ID	иииии	
	Device Name	eeeee	
(2) HTTP Server		HTTP Server Connection	
Connection Parameters	IP Address	175.184.18.244 IP Address or hostname	
	Procotol Type	●HTTP/○HTTPS	
	Login User Name		
	Login Password		
	Path	/node/	
	SSL/TLS Version	☑ SSL 2.0 ☑ SSL 3.0 ☑ TLS 1.X	
	Port Number	80	
	Retry	0 times(0-10) 0 sec.(0-60)	
		Test HTTP Settings	
(3) Transfer Operation –		Transfer Operation	
	Time(hhmm)	0000 - 0000	
	Transfer Mode	○ Cycle Mode	
		Every 0 mins(1-60)	
		O Per Hour Mode  Every hour at 0 min(0-59)	
(4) Count Data Transfer —		Count Data Transfer	
(1) Commonwell (1)	Transfer	0 Record(s)(1-14400)	
	Data Transfer	Transfer specified no. of records	
	Bata Transfer	O Transfer the difference	
	Record Unit	1 min. ∨	
(5) Delete data transfer history _		Data Transfer History	
	Delete Transfer History	□ Delete	
(6) Save settings to		Save Transfer Settings	
sensor unit		- Save transier Settings	



### (1) Data ID Settings



Items	Range/Format	Description
Site ID	Specify or Blank	Store/Site ID
Site ID	Max. 16 characters	Attached to the transmitted file name and record
Cita Nama	Specify or Blank	Store/Site Name
Site Name	Max. 16 characters	Attached to the transmitted file name and record
Device ID	Specify or Blank	Entrance/Device ID
Device ID	Max. 16 characters	Attached to the transmitted file name and record
Davisa Nama	Specify or Blank	Entrance/Device Name
Device Name	Max. 16 characters	Attached to the transmitted file name and record

## (2) HTTP Server Connection

HTTP Server Connection		
IP Address	175.184.18.244 IP Address or hostname	
Procotol Type	●HTTP/○HTTPS	
Login User Name		
Login Password		
Path	/node/	
SSL/TLS Version	☑ SSL 2.0 ☑ SSL 3.0 ☑ TLS 1.X	
Port Number	80	
Retry	0 times(0-10) 0 sec.(0-60)	
	Test HTTP Settings	

Item	Range/Format	Description	
IP Address	0.0.0.0-255.255.255.255 or hostname	HTTP Server's IP Address or hostname	
Protocol Type	2 Selections-HTTP-HTTPS	HTTP Protocol Type	
Login User Name	Max. 63 characters	HTTP Server Login User Name	
Login Password	Max. 63 characters	HTTP Server Login User Password	
Path	Max. 63 characters	HTTP Transfer destination's directory name	
SSL/TLS Version	3 Selections - SSL2.0 - SSL3.0 - TLS1.X	Select Certification Type	
Port Number	80	HTTP Command Port Change only if necessary.	
Retry times	3	Number of retry(s) during Connection/Data Transfer Failure  * When the connection failure is due to user/password error retry will not be performed.	
Retry sec.	10	Retry interval (in sec.) of connection/data transfer failure	



\*After inputting the parameters, Click the <u>Test HTTP Settings</u> button to check whether the sensor can communicate with the server. A test file will be sent to the designated location. When communication is established successfully, the below message will appear.

Server Connection Confirmed. Please save Transfer settings.

If the inputted parameters are incorrect (cannot establish connection), the message below will show. Please reenter the parameters and check again until transfer is confirmed.

Connection failed.
Check IP Address, Protocol Type, Login User Name/Password, Command Port.

#### (3) HTTP Transfer Operation Settings

Transfer Operation		
Time(hhmm)	0000 – 2400	
Transfer Mode	© Cycle Mode Every 60 mins(1-60)  O Per Hour Mode Every hour at 10 min(0-59)	

Item	Range/Format	Default Value	Description
Time(hhmm) Period to transfer data via HTTP	0:0-23:59 to 0:0-47:59	0000 - 2400	HTTP File Transfer time range

The timing to transfer the files can be chosen from the following two options.

- Periodical Transfer (Cycle Mode): Transfer at every specified time (in min.).
- ➤ Hourly Transfer (Per Hour Mode): Generated hourly at a set time (min.).

Cycle Mode (Periodical Transfer)	-	Transfer Operation Mode's data transmission cycle time (specify in minutes)  Example:10 = Data is transferred every 10 minutes.
Per Hour Mode (Hourly Transfer)	00 (Transfer every hour at 00 min.)	Transfer Operation Mode's hourly data transfer time (min.) Example: "05" = Data transferred at every hour at 05 minutes. (9:05, 10:05)

If connection failure occurs and after Retry Connection Failure has been confirmed, the next connection/data transfer will be carried out at the next periodic transfer interval.



### (4) Count Data Transfer Settings

Count Data Transfer		
Transfer	1440 Record(s)(1-14400)	
Data Transfer	Transfer specified records. Transfer the Difference.	
Record Unit	1 min. 🗸	
Format		

Item	Range/Format	Default Value	Description	
Transfer Records	1-14400 Records	1440 (One day)	Indicate the number of required records to transfer (transfer specified records mode) (Max. 14400 records)	
		Transfer	<ul> <li>(1) Transfer Specified records Transfers only the specified number of records indicated in the above box.</li> <li>Eg. 60 records are selected then only 60 records will be sent at each specified interval.</li> <li>(2) Transfer the Difference</li> </ul>	
Data Transfer	2 Options	specified records	When this option is selected the sensor will send the data in the increments specified in the Record Unit box. The sensor will also conduct a check for the unsent data and resend the past data with the current data.  When '60 mins.' is selected, hourly aggregated data will be sent every hour (60 mins.).	
Record Unit	1, 5, 10, 15, 30, 60 mins.	1 min.	Specify the data recording units (aggregates data in specified minutes.) Eg. When 15 mins. is selected: the data will be sent 4 times within the hour every 15 mins,. (1) 10:00:00 to 10:14:59, (2) 10:15:00 to 10:29:59, (3) 10:30:00 to 10:44:59. (4) 10:45:00 to 10:59:59 will be calculated and sent.	

When the Transfer Records and Record Unit are set, Transfer Records divided by Record Unit number will be outputted.

e.g. When Transfer Records 600, Record Unit 15 is setup, 40 records will be outputted.



#### (5) XML data file sample

HTTP Transfer send the data as an XML file.

```
<?xml version="1.0"?>
<Metrics SiteId="STORE B" SiteName="STORE B" DeviceId="500051" DeviceName="Entrance A">
<Properties>
<Version>5030</Version>
<SensorTime>2016-11-10 16:55:44
<MacAddress>00:1E:DB:01:79:E3</MacAddress>
<IpAddress>192.168.0.74</ipAddress>
<HostName>192.168.2.236//HostName>
<HwPlatform>VC-1050 </HwPlatform>
<Timezone>+09:00</Timezone>
<IANA>Asia/Tokyo</IANA>
<Dst>0</Dst>
<DeviceType>0</DeviceType>
<SerialNumber>00500051</SerialNumber>
<BootTime>2016-11-10 16:34:07
</Properties>
<ReportData Interval="5">
<Count Id="3" StartTime="16:50:00" EndTime="16:55:00" Enters="0" Exits="0" Status="GG"/>
</Report>
</ReportData>
</Metrics>
```

#### XML Data File Contents

Item		Description		
<metrics></metrics>	Site ID	Store ID		
	Site Name	Store name		
	Device ID	Entrance ID		
	Device Name	Entrance name		
<version></version>		Firmware Version		
<sensortime></sensortime>		Current time of the sensor clock		
<macaddress></macaddress>		Mac Address for sensor unit		
<lpaddress></lpaddress>		IP Address for sensor unit		
<hostname></hostname>		Host Name for data transfer destination		
<hwplatform></hwplatform>		Hardware Platform		
<timezone></timezone>		Timezone		
<iana></iana>		IANA time zone code		
<dst></dst>		Daylight Savings Time (Summer Time)		
<devicetype></devicetype>		Device Type		
<serialnumber></serialnumber>		Serial Number for sensor unit		
<boottime></boottime>		Hardware reboot time		
<reportdata inte<="" td=""><td>rval&gt;</td><td colspan="2">Interval of data collection unit</td></reportdata>	rval>	Interval of data collection unit		
<report date=""></report>		Date of report data		
<count></count>	ID	Count ID No. is 0 to 3 (depends on direction settings)		
	Start Time	Count Starting Time		
	End Time	Count Ending Time		
	Enters	No. of Enters (IN)		
	Exits	No. of Exits (OUT)		
	Status	Sensor Status is indicated as below.		
		"g"=Normal, "u"=Camera disconnected/faulty,		
		"e"=In the process of setting Sensor		



#### (6) Delete Data Transfer History

To delete the past count data transfer history, please check this option. We recommend using this function at the initial setup only, or in the event the user requires the past data to be resent.

Data Transfer History				
Delete Transfer History □ Delete				
	Save Transfer Settings			

#### (7) Save settings to the sensor unit

Click on the Save Transfer Settings button to save the HTTP settings to the sensor unit.



#### 11. Streaming Settings

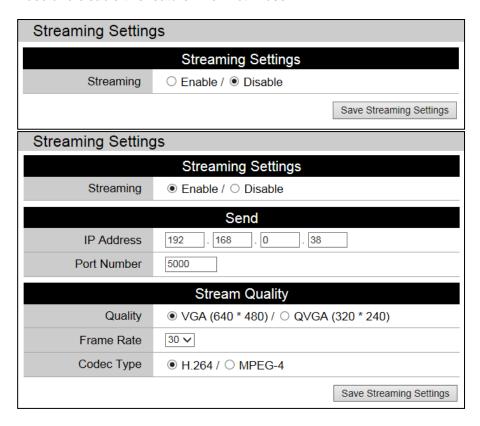
Click on the Streaming Settings tab to setup required settings to enable video streaming.

Click on Enable: the setup screen will appear.

Enter the IP Address to send the video streams in the [Send] column.

Click on the Save Streaming Settings button to save the settings.

Note: When the streaming feature is enabled, depending on the network environment and bandwidth the network may slowdown. We recommend enabling this feature when only required to stream the sensor video and disable this feature when not in use.



!! Please be sure to set the streaming IP address to a valid address.

Enable the Streaming Settings only when using this option. Depending on the users network environment the network speed may be effected.



To stream the video, please use VLC MEDIA PLAYER.

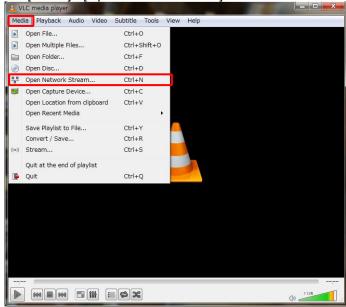
http://www.videolan.org/vlc/

\* We cannot guarantee that all versions of this third party software will stream the video, some versions may not be compatible.

#### How to view the streaming feed:

(1) Activate the VLC MEDIA PLAYER.

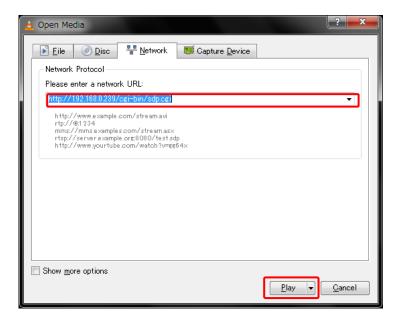
(2) Select [Media]->[Open Network Stream]



- (3) Open Media window will appear. Select the [Network] tab.
- (4) Enter the network URL.

http://SENSOR UNIT IP ADDRESS/cgi-bin/sdp.cgi

If the Sensor Unit IP address is: 192.168.0.239 Enter <a href="http://192.168.0.239/cgi-bin/sdp.cgi">http://192.168.0.239/cgi-bin/sdp.cgi</a>

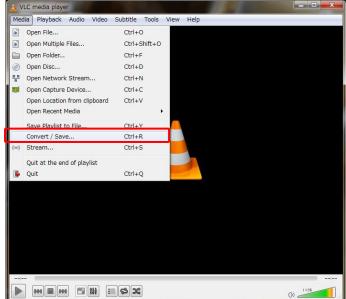


- (5) Click on the [Play] button.
- (6) The live video feed of the sensor will be streamed.

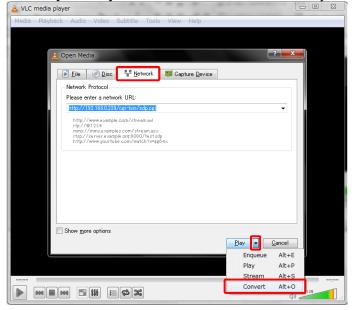


#### How to Record the streaming feed:

(1) Select [Media] and click the [Convert/ Save] button.



(2) Select the [Network] tab and click the button next to Play and Click [Convert].



NOTE: When recording for the first time, a profile for VC Series needs to be created.

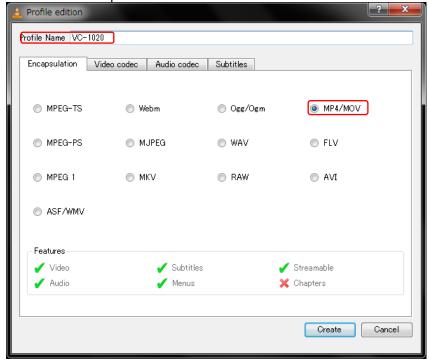
(1) Click on icon to create a new profile.



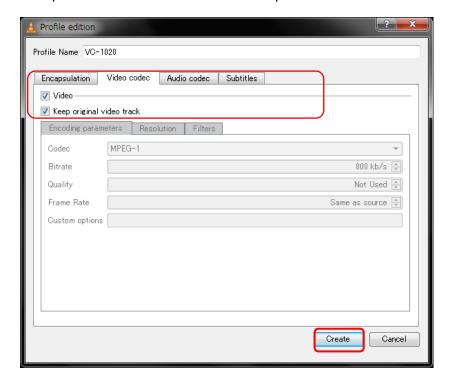


(2) Enter the profile name as "VC-1010 or VC-1020 VC-1050".

(3) Click on the "Encapsulation" tab and select "MP4/MOV"

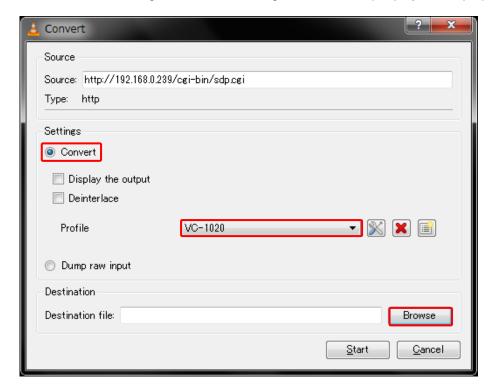


- (4) Next select the "Video codec" tab and tick ON boxes of "Video" and "Keep original video track".
- (5) Click on the "Create" button. After a profile is made this VC1010/VC-1020 profile can be selected from the pull down list.





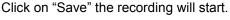
- (6) Select the Convert button and select the profile [VC-1010 or VC-1020, VC-1050]. Click [Browse] to designate the Destination file.
  - \*To show the streaming feed while recording, check ON the [Display the output].

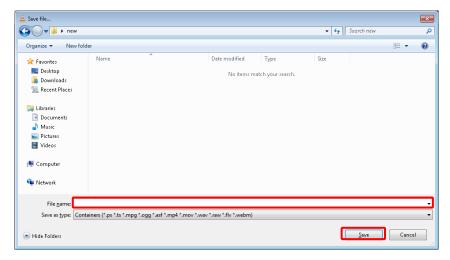


(7) Designate the location to save and the file name and click on "Save"

Example: StoreA\_20140311.mp4

(IMPORTANT: Please add the extension "**mp4**" to the end of the file name. When the extension is not designated the file will be saved in "ps" format.)





(8) To stop the recording click on the " Stop button.



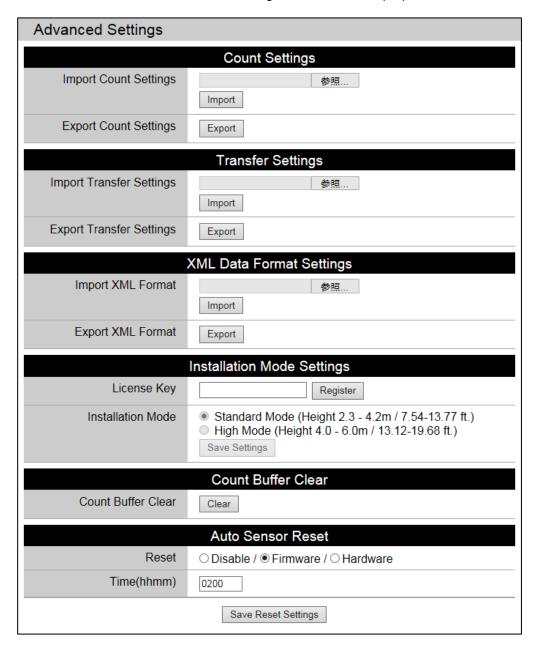


#### 12. Advanced Settings

Click on the Advanced tab to import/export the Count Area and Transfer Settings.

This option also enables the High Mode installation by entering a license key, option to delete the count data stored on the sensor and a feature to schedule a sensor reset.

Use this function to save the various settings for maintenance purposes etc.





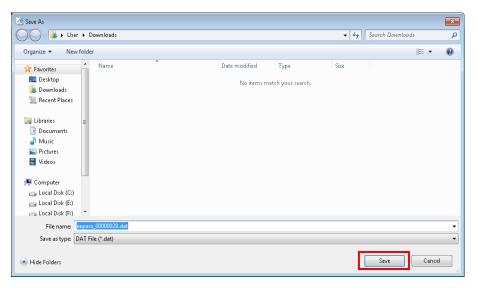
### (12-1) Exporting the Count Settings / Transfer / XML Settings files



Click on the Export button of the Count Settings, Transfer Settings or XML Format Settings.

On the bottom of the browser, the following message will appear, click on the button next to Save (the inverted triangle), and click Save as .



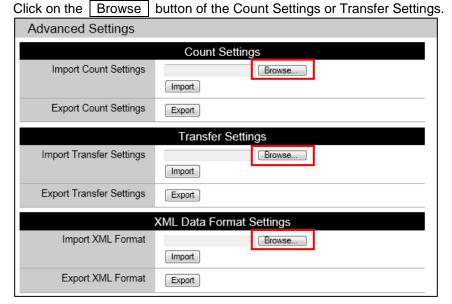


\*The default file name is as indicated below. Change the file name according to your needs.

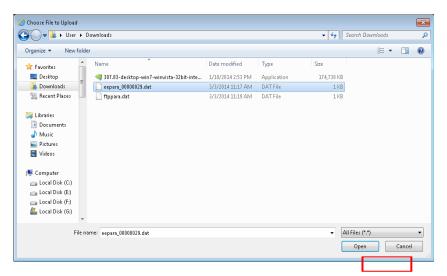
Count Settings(count area file)	eepara_ssssssss.dat (ssssssss= Serial No.)
Transfer Settings (Transfer setup file)	transferpara



# (12-2) Importing the Count Settings / Transfer / XML Settings files



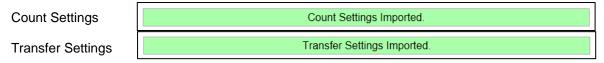
Designate the location of the file to load and select the file to import. Then click on Open.



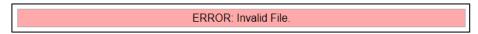
Return to Advanced Settings, and click on the Import button.



When the file is uploaded normally, the following message will appear.



If an importing error occurs, the following message will appear. Check the file and try to import again.



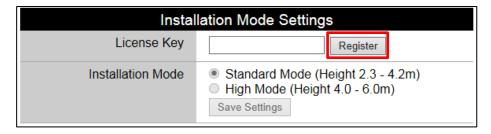


#### (12-3) Installation Mode Settings

The default mode is Standard Height Mode.

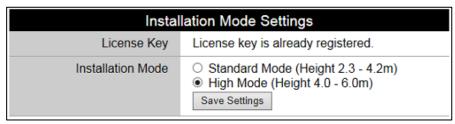
To enable High Mode, enter a license key issued by the supplier etc. The mode will switch to High Mode (4m to 6m), once the license key is entered the modes can be switched between standard and high modes.

- \*To use high mode, please contact your distributor.
- (1) Input the License Key in the box, and Click the [Register] button.



(2) When the key is entered correctly, the following message [License Key is already registered] will appear.

Check the [High Mode] button, the High Mode has now been activated.



To setup the count area using high mode refer to (7-4-2) [Sensor Height].

#### (12-4) Count Buffer Clear

By clicking on the [Clear] button all the count data stored on the sensor will be deleted.

The data cannot be restored once deleted therefore please check that the system will not be affected before deleting the data.

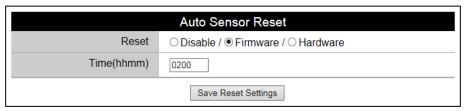


#### (12-5) Auto Sensor Reset

This is an option to reset the Hardware or the Firmware at a scheduled time.

Specifiv the Time(hhmm) to reset the sensor.

The Hardware reset will take about 30 seconds to reboot, we recommend that the reset time be scheduled during the store is closed so not to disrupt the counting.

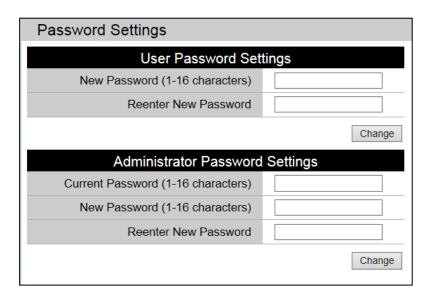




#### 13. Password Settings

To change the User or Administrator password click on the Password Settings tab to jump to the Password Settings page.

- ! Please have the administrator (or person in charge of the counting system) change the password.
- ! After the password has been changed and if one forgets the password; the password cannot be reset by the user. Please take care not to forget the password.



#### Changing User's password

Enter new password.

For confirmation purpose, please reenter the new password.

Click on the Change button to change.

#### Changing Administrator's password

Enter the current password.

Enter new password.

For confirmation purpose, please reenter the new password.

Click on the Change button to change.

#### 14. Logout

When settings and count checks are completed, select Logout tab to logout.

# Setup Check Sheet

STORE NAME: STORE ID:

No.         Sensor Device No.         IP PADDRESS         Name         ID         Installed ID           1	Setup	
2	Height Check	Remarks
3		
4           5           6           7           8           9           10           11           12           13           14           15           16           17           18           19           20           21           22           23		
5		
6		
7		
8		
9		
10          11          12          13          14          15          16          17          18          19          20          21          22          23		
11          12          13          14          15          16          17          18          19          20          21          22          23		
12          13          14          15          16          17          18          19          20          21          22          23		
13          14          15          16          17          18          19          20          21          22          23	annoted announce transportation of the contraction	
14          15          16          17          18          19          20          21          22          23		
15          16          17          18          19          20          21          22          23		
16          17          18          19          20          21          22          23		***************************************
17        18        19        20        21        22        23		
18        19        20        21        22        23		
19		
20        21        22        23		
21        22        23		
22		
23		
25		

Sensor Setup (Static)			Transfer Settings		
Subnet Mask			Data Transfer	FTP	/ HTTP
Default Gateway			IP ADDRESS		
DNS			Procotol Type		
		_	User name		
End User PC			Directory / Path	/	/
IP			Mode	Active / Passive	-
Subnet Mask			Transfer Mode	□Cycle Mode	mins
Default Gateway			Transfer Mode	☐Per Hour Mode	min
		_	Data Transfer	☐Specified no. of records	□Difference
Time Settings			Record Unit		min.
SNTP			Data Format		-
Time Zone					•

Setup Engineer:

Date:

Ver.

Firmware Version