Full Color Night Vision

imou
Enjoy Smart Life
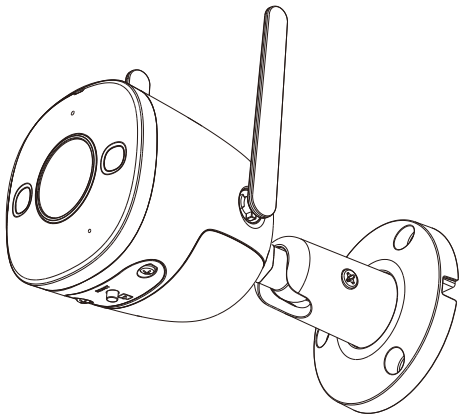
Quick Start Guide

Bullet 2E

Welcome

Thank you for choosing IMOU.
We are devoted to providing you easy smart home products.
If you have problems using the product, please contact
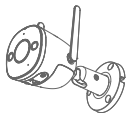our service team before returning your product.

Our service mail: service.global@imoulife.com

Frequently asked questions can be found at
imoulife.com/support/help
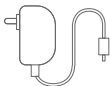
Package content

Camera ×1

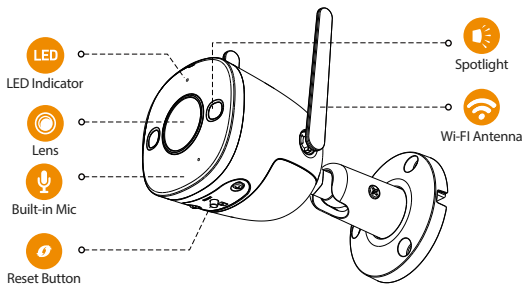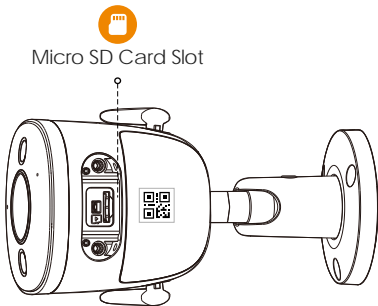Positioning Map ×1

Waterproof Connector ×1

Screw Package ×1

Quick Start Guide×1

Power Adapter ×1

Camera introduction

LED
LED Indicator

Lens

Built-in Mic

Reset Button

Spotlight

Wi-FI Antenna

Micro SD Card Slot

The pattern of the LED indicator is included in the following table.

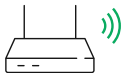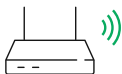| LED Status	Device Status
Off	● Powered off/LED turned off ● Rebooting after reset
Red light on	● Booting ● Device malfunction
Green light flashing	● Waiting for network
Green light on	● Operating properly
Red light flashing	● Network connection failed
Green and red light flashing alternately	● Firmware updating

1

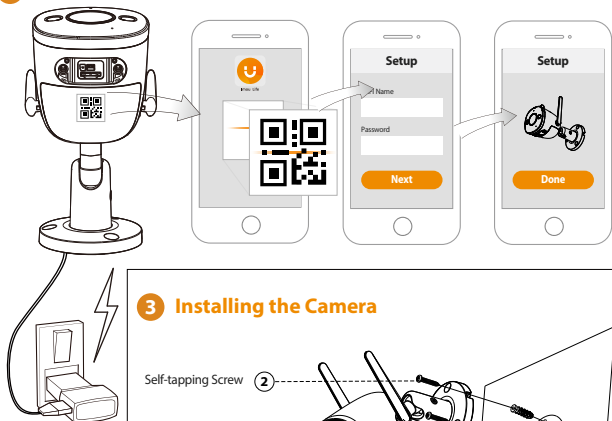🙂 **Imou Life** 🔍

Windows
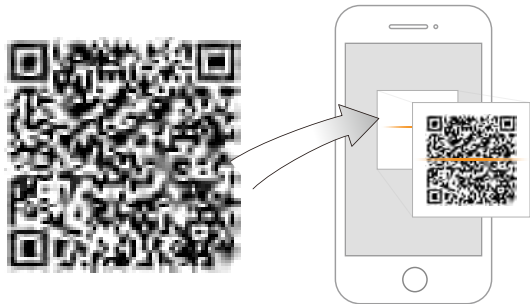
ⓘ **Tips**

To ensure the best possible wireless performance, please make sure there are no obstacles and electromagnetic interference between the camera and router.
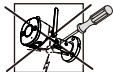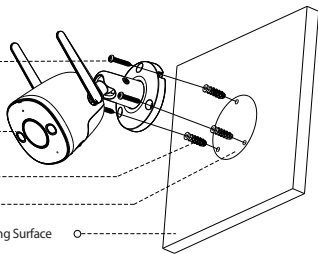
2

Setup

Name

Password

Next

Setup

Done

3 **Installing the Camera**

Self-tapping Screw ②

Camera ③

Expansion Bolt ①

Positioning Map ○

Mounting Surface ○

+60
0
-30

DC
12V1A

Troubleshooting

Problem	Solution
Cannot set up camera	• Ensure your mobile device and the camera are within range of your Wi-Fi router. • Ensure the LED indicator on the camera is flashing green before beginning setup.
The APP says "Failed to configure device network"	• Reset your Camera and connect it again. • Some cameras only support 2.4GHz, while some routers have dual band, 2.4G/5G. Make sure you are connecting 2.4GHz only.
The app says "Failed to bind"	The camera is already connected to Wi-Fi, but the router is: • Not connected to Internet • Poor network status • The Wi-Fi signal is not stable due to obstacles or electronic interference
No picture / signal	• Ensure the LED indicator on the camera is flashing steady green. See 'LED Status' section for details if otherwise. • Ensure the camera is properly connected to power using the included USB power adapter. • Try repositioning the camera, router, or both to improve signal strength.
Picture is not clear	• Check the camera lens for dirt, dust, spider webs. Clean the lens with a soft, clean cloth. • Remove the vinyl cover on the camera lens.
No audio	• Ensure audio function on camera is turned on. • Ensure audio is turned up on viewing device.
Human detection not working	• Ensure you have enabled "Human Detection" in the Device Settings screen of the Imou LifeApp.
Camera stuck downwards	• Turn off Camera Shielding in Device Settings on the Imou Life app.
Phone is not reading QR code	• Clean the camera lens of your Smartphone • Ensure that there is enough light on the QR code • Don't hold the QR code too close to the camera