

IP-COM

Quick Installation Guide

L3 Managed Switch
G5312F/G5328F

Package contents

- Switch x 1
- L-shaped bracket x 2
- Screw (KM3*8 mm, head diameter: 6 mm) x 8
- Power cord x 1
- Console cable x 1
- Footpad x 4
- Quick installation guide x 1

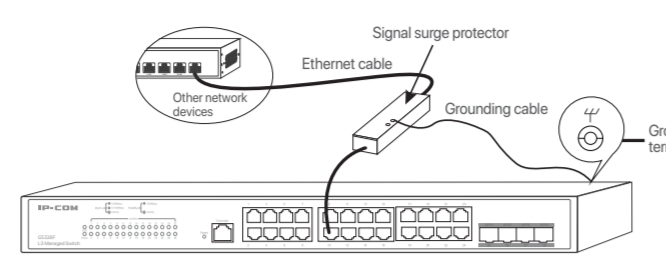
This guide instructs how to install, connect and log in to the device with the example of G5328F. For details, please visit www.ip-com.com.cn to download the user guide of the device.



1 Device installation

1.1 Safety precautions

- Follow the notes below to avoid device damages or personal injuries caused by improper operations.
- Use the ESD bracket or gloves before installation and do NOT power on the switch before finishing installation.
 - Use the included power cord to supply power to the switch.
 - Make sure that the input voltage matches the value of the switch specified in this guide.
 - Do NOT block any ventilation openings.
 - Do NOT remove the housing of the switch.
 - Keep the operating environment clean and regularly clean the switch.
 - Disconnect the switch from the power supply before cleaning it. Do NOT scrub the switch with any liquid.
 - Position the switch away from power line, electric lamp, or power system.
 - Do NOT place any heavy item on top of the switch.
 - If an outdoor cable is required, check whether the signal surge protector and AC surge arrester are connected to the switch.



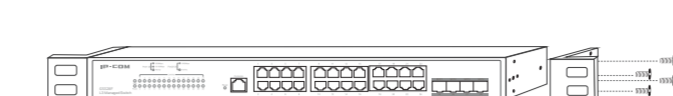
Note: There is a void sticker covering one of the screws on the housing of the switch. Do NOT remove the sticker without permission of the local agent. Otherwise you shall be responsible for any damage!

1.2 Preparing for installation

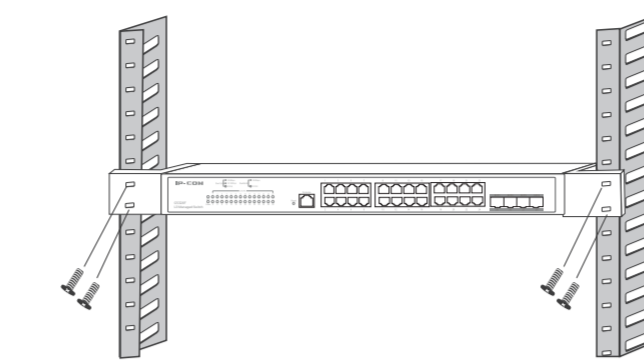
- Track mounting: ESD bracket or gloves, screwdriver, 4 screws (suitable for securing the switch to the rack).
- Wall mounting: ESD bracket or gloves, marker, hammer, drill, rubber hammer, 4 expansion bolts (M5*40 mm), screwdriver, 4 screws (PA 5*25 mm, head diameter: 10 mm).
- Desktop mounting: ESD bracket or gloves.

1.3 Installation

- Mounting to a standard 19-inch rack**
 - Ensure that the rack is stable and level, and is properly grounded.
 - Fix the 2 L-shaped brackets to both sides of the switch with the included screws.



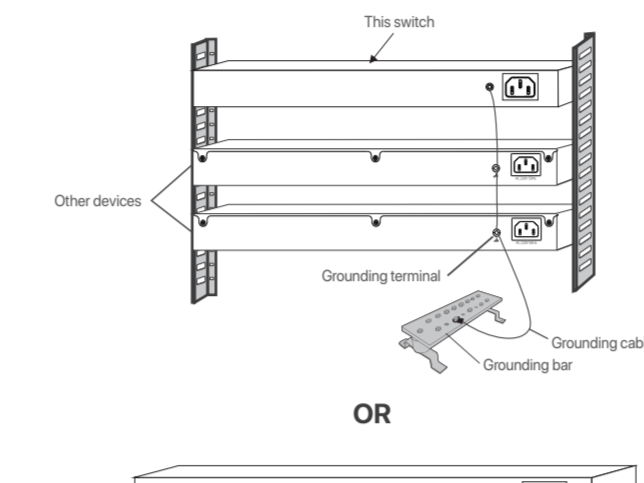
Step 3 Mount the switch at a proper height on the rack and fix the L-shaped brackets to the rack with screws (self-prepared). Ensure that the switch is stable on the rack.



1.4 Grounding

Grounding is important for lightning protection, anti-interference, and personal safety.

- Connect one end of the grounding cable to the grounding terminal of the switch.
- Connect the other end of the grounding cable to another grounded device or to the binding post on the grounding bar.

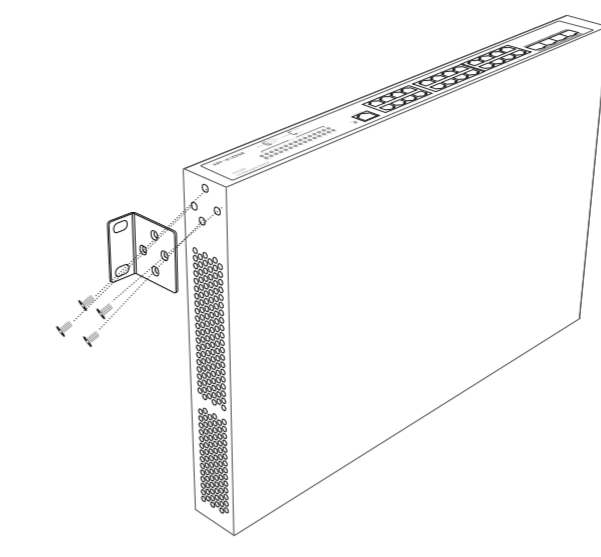


Note: Connect the grounding cable to the grounding system in the equipment room. Do NOT connect it to a fire alarm signaling net.

Mounting to the wall

- The switch can only be installed on non-flammable walls, such as a concrete wall.
- Do NOT install the switch with ventilation openings facing downward, otherwise, there will be potential safety hazards.
- The screws are only suitable for mounting at heights > 2m.

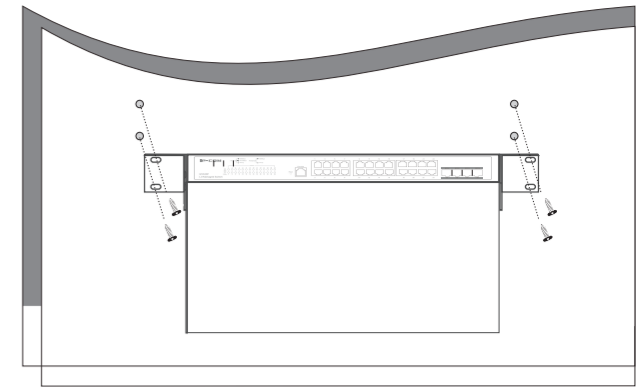
Step 1 Fix the 2 L-shaped brackets (rotated by 90 degrees) to both sides of the switch with the included screws.



Step 2 Place the switch horizontally onto the wall with its RJ45 ports facing upward, and then mark the positions of the screw holes with the marker.

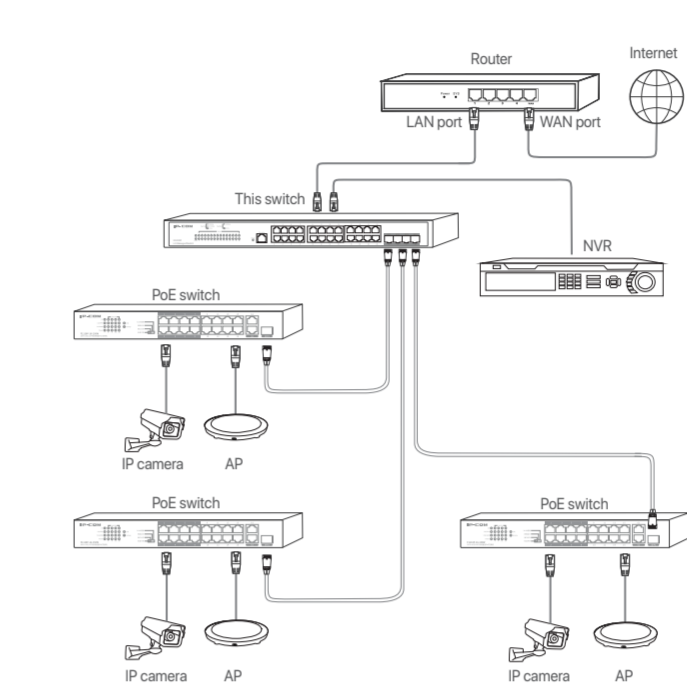
Step 3 Drill holes in the marked positions, and then hammer the expansion bolts into the holes.

Step 4 Secure the screws (self-prepared) passing through the L-brackets into the expansion bolts with a screwdriver. Ensure that the switch is installed firmly with the RJ45 ports facing upward.



2 Physical connection

Refer to the following network topology to connect the switch to other network devices.



After connection, please check whether the switch is connected properly according to the following table.

LED indicator	Description
SYS	Blinking: The system works properly. Solid on: The system is not working properly. Off: The system is starting up or not working properly.
Power	Solid on: The switch is powered on properly. Off: The switch is not powered on, or not powered on properly.
Link/Act	Solid on: The port is connected to a device, but no data is being transmitted over the port. Blinking: Data is being transmitted over the port. Off: The port is not connected or is not connected properly. Green light indicates that the negotiation rate of the port is 1000 Mbps, while orange light indicates a rate of 10 Mbps or 100 Mbps.

Tips

The switch supports auto MDM/MDX, so both a straight cable or a crossover cable can be used to connect the switch to Ethernet devices.

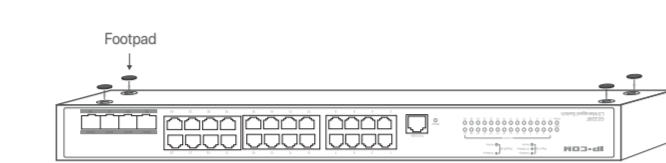
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V2.0 Keep for future reference

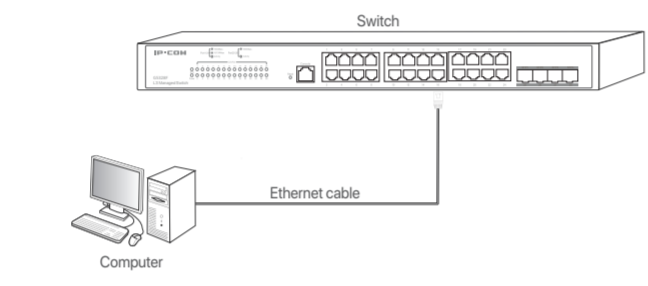
Mounting on the desktop

Paste the four footpad stickers to the corresponding four recesses on the bottom of the switch. Then turn the switch upside down, and place it horizontally on a big enough, clean, stable and flat desktop.

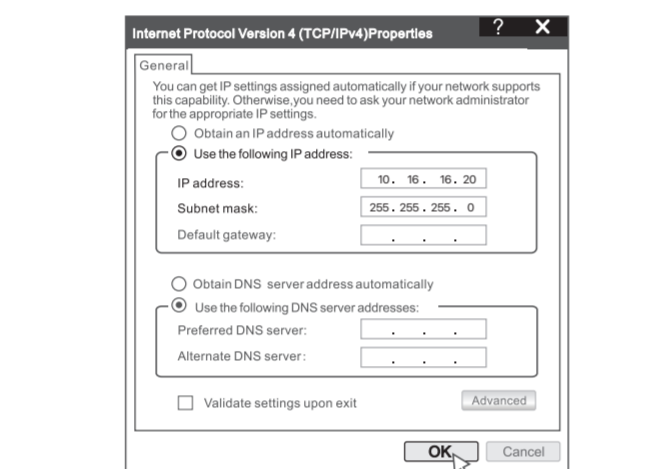


3 Login

Step 1 Use an Ethernet cable to connect the computer to one of the ports 1 - 24 (1 - 10 for G5312F) of the switch.



Step 2 Set the IP address of the computer to the same network segment of the switch's IP address. The default IP address of the switch is 10.16.16.168. You can set the IP address of the computer to 10.16.16.X (X ranges from 2 to 254 excluding 168, and is not occupied) and the subnet mask to 255.255.255.0.



Step 3 Start a web browser (such as Chrome) on the computer, and enter the default IP address of the switch (default: 10.16.16.168) in the address bar, and press Enter on the keyboard.



Step 4 On the login page of the switch, enter the login user name and password (both are admin by default), and click Login.



If you fail to access the above page, please refer to question 1 in FAQ.

After successfully logging in to the web UI of the switch, you can configure the switch now.

FAQ

1. I cannot log in to the web UI of the switch. What should I do?

- Try the following solutions:
- Check whether the switch is powered on properly. The Power LED indicator is solid on.
 - Check whether the computer is connected to the switch properly.
 - Check whether the IP address of Ethernet (or Local Area Connection) of the computer is set to 10.16.16.X (X ranges from 2 to 254 excluding 168, and is not occupied).
 - Clear the cache of the web browser or try another web browser.
 - Disable the firewall of the computer, or try another computer.
 - Check whether only one device with the IP address 10.16.16.X exists in the local network.
 - If the problem persists, reset the switch and try again.
 - Reset method: When the SYS LED indicator is blinking, press and hold the Reset button for about 10 seconds, and then release it as all indicators are solid on. When the SYS LED indicator blinks again, the switch is restored to factory settings.

2. I forgot the login user name and password when logging in to the web UI. What should I do?

Try entering the default login user name and password (both are admin). If failed still, reset the switch, and then use the default user name and password to log in.

3. How to deal with power system malfunctions?

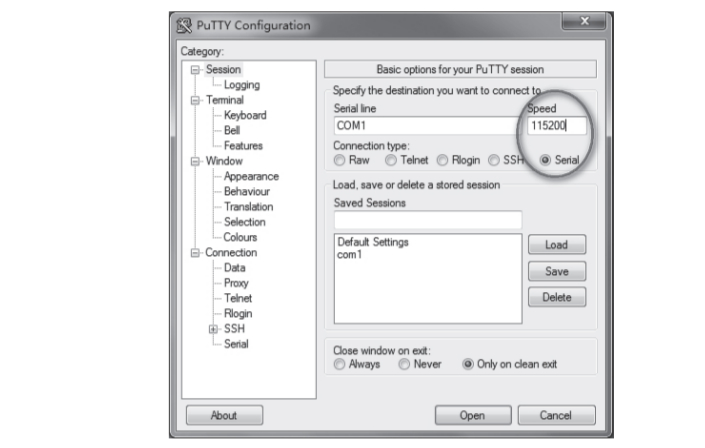
Check the status of the Power LED indicator to confirm if the power system malfunctions. If the Power LED indicator lights solid on, the power system works properly. If not, please check as follows:

- Check whether the switch is properly connected to a power source using the included power cord.
- Check whether the input voltage matches the required value of the switch.

4. How do I connect the switch through the Console port?

Please operate as follows:

- Connect the computer and the Console port of the switch with the included console cable.
- Run the serial interface software (such as PuTTY) on the computer. Enter 115200 in the Speed box and select Serial as the Connection type. Then click Open.



Step 3 Press Enter twice and enter the user name and password of the switch (both are admin by default) on the page to enter the command-line interface of the switch.



Specifications English

Model	G5312F	G5328F
Port	10/100/1000 Mbps RJ45 port 10	24
1000 Mbps SFP port	2 Independent SFP ports	4 Independent SFP ports
Console port	1, Built-in; 115200	4, Independent SFP ports
Switching mode	Store-and-forward	Store-and-forward
Performance		
MAC address table learning	Auto aging, auto learning	Auto aging, auto learning
MAC address table	16K	16K
Dimensions (L x W x H)	294 mm x 178.6 mm x 44 mm	440 mm x 178.8 mm x 44 mm
AC input	100~240V AC, 50/60Hz, 0.6A	100~240V AC, 50/60Hz, 0.7A
Lighting protection		
RJ45 port	Common mode: 6kV	Common mode: 6kV
Power supply	Common mode: 6kV; Differential mode: 4kV	Common mode: 6kV; Differential mode: 4kV
Operating environment	Temperature: 0°C~40°C Humidity: 10%~90% RH, non-condensing	Temperature: 0°C~45°C Humidity: 10%~90% RH, non-condensing
Storage environment	Temperature: -40°C~70°C Humidity: 5%~90% RH, non-condensing	Temperature: -40°C~70°C Humidity: 5%~90% RH, non-condensing
Data transmission rate	Ethernet: 10 Mbps (half duplex)/20 Mbps (full duplex) Fast Ethernet: 100 Mbps (half duplex)/200 Mbps (full duplex) Gigabit Ethernet: 2000 Mbps (full duplex)	Ethernet: 10 Mbps (half duplex)/20 Mbps (full duplex) Fast Ethernet: 100 Mbps (half duplex)/200 Mbps (full duplex) Gigabit Ethernet: 2000 Mbps (full duplex)
Transmission media	Ethernet: CAT5e/UTP/STP or better Fast Ethernet: CAT5e/UTP/STP or better Gigabit Ethernet: CAT5e/UTP/STP or superior 1000Base-LX, MMF or SFP 1000Base-SX, MMF or SFP	Ethernet: Cat5e/UTP/STP or better Fast Ethernet: Cat5e/UTP/STP or superior Gigabit Ethernet: Cat5e/UTP/STP or superior 1000Base-LX, MMF or SFP 1000Base-SX, MMF or SFP
Standards	IEEE 802.3, IEEE 802.3u, IEEE 802.3ab, IEEE 802.3ae, IEEE 802.14, IEEE 802.3z, IEEE 802.3x, IEEE 802.1q, IEEE 802.1p, IEEE 802.3z	IEEE 802.3, IEEE 802.3u, IEEE 802.3ab, IEEE 802.3ae, IEEE 802.14, IEEE 802.3z, IEEE 802.3x, IEEE 802.1q, IEEE 802.1p, IEEE 802.3z

Характеристики Русский

Модель	G5312F	G5328F
Порт	10/100/1000 Mbps RJ45 порт 10	24
1000 Мбит/с SFP порт	2 независимых SFP порта	4 независимых SFP порта
Консольный порт	1. Встроен; 115200	4. Независимых SFP порта
Режим переключения	Средство и прямое переключение	Средство и прямое переключение
Выполнение		
Изучение MAC-адресов	Автоматическое старение, автоматическое обучение	Автоматическое старение, автоматическое обучение
Таблица MAC-адресов	16K	16K
Размеры (Д x Ш x В)	294 мм x 178,6 мм x 44 мм	440 мм x 178,8 мм x 44 мм
Ввод переменного тока	100~240В AC, 50/60Гц, 0,6А	100~240В AC, 50/60Гц, 0,7А
Молниезащита		
Порт RJ45	Обычный режим: 6kV	Обычный режим: 6kV; Дифференциальный режим: 4kV
Источник питания	Обычный режим: 6kV; Дифференциальный режим: 4kV	Обычный режим: 6kV; Дифференциальный режим: 4kV
Рабочие условия	Температура: 0°C~40°C Влажность: 10%~90% RH, не конденсирующая	Температура: 0°C~45°C Влажность: 10%~90% RH, не конденсирующая
Условия хранения	Температура: -40°C~70°C Влажность: 5%~90% RH, не конденсирующая	Температура: -40°C~70°C Влажность: 5%~90% RH, не конденсирующая
Скорость передачи информации	Ethernet: 10 Мбит/с (полудуплекс)/20 Мбит/с (полудуплекс) Fast Ethernet: 100 Мбит/с (полудуплекс)/200 Мбит/с (полудуплекс) Gigabit Ethernet: 2000 Мбит/с (полудуплекс)	Ethernet: 10 Мбит/с (полудуплекс)/20 Мбит/с (полудуплекс) Fast Ethernet: 100 Мбит/с (полудуплекс)/200 Мбит/с (полудуплекс) Gigabit Ethernet: 2000 Мбит/с (полудуплекс)
Средства передачи	Ethernet: Cat5e/UTP/STP или лучше Fast Ethernet: Cat5e/UTP/STP или лучше Gigabit Ethernet: Cat5e/UTP/STP или лучше 1000Base-LX, MMF или SFP 1000Base-SX, MMF или SFP	Ethernet: Cat5e/UTP/STP или лучше Fast Ethernet: Cat5e/UTP/STP или лучше Gigabit Ethernet: Cat5e/UTP/STP или лучше 1000Base-LX, MMF или SFP 1000Base-SX, MMF или SFP
Стандарты	IEEE 802.3, IEEE 802.3u, IEEE 802.3ab, IEEE 802.3ae, IEEE 802.14, IEEE 802.3z, IEEE 802.3x, IEEE 802.1q, IEEE 802.1p, IEEE 802.3z	IEEE 802.3, IEEE 802.3u, IEEE 802.3ab, IEEE 802.3ae, IEEE 802.14, IEEE 802.3z, IEEE 802.3x, IEEE 802.1q, IEEE 802.1p, IEEE 802.3z

Спецификации Български

Модел	G5312F	G5328F
Порт	10/100/1000 Mbps RJ45 порт 10	24
1000 Мбит/с SFP порт	2 независимых SFP порта	4 независимых SFP порта
Консольный порт	1, Встроен; 115200	4, Независимых SFP порта
Режим на переключението	Средство и прямото переключението	Средство и прямото переключението
Технически показатели		
Таблица с MAC адреси, обучение	Автоматично старение, автоматично обучение	Автоматично старение, автоматично обучение
Таблица с MAC адреси	16K	16K
Размери (Д x Ш x В)	294 мм x 178,6 мм x 44 мм	440 мм x 178,8 мм x 44 мм
AC вход	100~240V AC, 50/60Hz, 0,6A	100~240V AC, 50/60Hz, 0,7A
Мълниезащита		
RJ45 порт	Общ режим: 6kV	Общ режим: 6kV; Диференциален режим: 4kV
Зареждане	Общ режим: 6kV; Диференциален режим: 4kV	Общ режим: 6kV; Диференциален режим: 4kV
Работни условия	Температура: 0°C~40°C Влажност: 10%~90% RH, не конденсираща	Температура: 0°C~45°C Влажност: 10%~90% RH, не конденсираща
Среда за съхранение	Температура: -40°C~70°C Влажност: 5%~90% RH, не конденсираща	Температура: -40°C~70°C Влажност: 5%~90% RH, не конденсираща
Скорост на предаване на данни	Ethernet: 10 Мбит/с (полудуплекс)/20 Мбит/с (полудуплекс) Fast Ethernet: 100 Мбит/с (полудуплекс)/200 Мбит/с (полудуплекс) Gigabit Ethernet: 2000 Мбит/с (полудуплекс)	Ethernet: 10 Мбит/с (полудуплекс)/20 Мбит/с (полудуплекс) Fast Ethernet: 100 Мбит/с (полудуплекс)/200 Мбит/с (полудуплекс) Gigabit Ethernet: 2000 Мбит/с (полудуплекс)
Средни за предаване	Ethernet: Cat5e/UTP/STP или по-добре Fast Ethernet: Cat5e/UTP/STP или по-добре Gigabit Ethernet: Cat5e/UTP/STP или по-добре 1000Base-LX, MMF или SFP 1000Base-SX, MMF или SFP	Ethernet: Cat5e/UTP/STP или по-добре Fast Ethernet: Cat5e/UTP/STP или по-добре Gigabit Ethernet: Cat5e/UTP/STP или по-добре 1000Base-LX, MMF или SFP 1000Base-SX, MMF или SFP
Стандарты	IEEE 802.3, IEEE 802.3u, IEEE 802.3ab, IEEE 802.3ae, IEEE 802.14, IEEE 802.3z, IEEE 802.3x, IEEE 802.1q, IEEE 802.1p, IEEE 802.3z	IEEE 802.3, IEEE 802.3u, IEEE 802.3ab, IEEE 802.3ae, IEEE 802.14, IEEE 802.3z, IEEE 802.3x, IEEE 802.1q, IEEE 802.1p, IEEE 802.3z

Spezifikationen Deutsch

Modell	G5312F	G5328F
Port	10/100/1000 Mbps RJ45-Port 10	24
1000 Mbit/s SFP-Port	2 unabhängige SFP-Ports	4 unabhängige SFP-Ports
Konsolen-Anschluss	1, Built-in; 115200	4, Built-in; 115200
Modus wechsell.	Speichern und Weiterleitung	Speichern und Weiterleitung
MAC-Adressentabelle lernen	Automatisches Lernen, automatisches Lernen	Automatisches Lernen, automatisches Lernen
MAC-Adressentabelle	16K	16K
Abmessungen (L x B x H)	294 mm x 178,6 mm x 44 mm	440 mm x 178,8 mm x 44 mm
AC-Eingang	100~240V AC, 50/60Hz, 0,6A	100~240V AC, 50/60Hz, 0,7A
Blitzschutz		
RJ45-Port	Normaler Modus: 6kV	Normaler Modus: 6kV
Stromversorgung	Normaler Modus: 6kV; Differenzialer Modus: 4kV	Normaler Modus: 6kV; Differenzialer Modus: 4kV
Betriebsumgebung	Temperatur: 0°C~40°C Luftfeuchtigkeit: 10%~90% RH, nicht kondensierend	Temperatur: 0°C~45°C Luftfeuchtigkeit: 10%~90% RH, nicht kondensierend
Lagerumgebung	Temperatur: -40°C~70°C Luftfeuchtigkeit: 5%~90% RH, nicht kondensierend	Temperatur: -40°C~70°C Luftfeuchtigkeit: 5%~90% RH, nicht kondensierend
Datenübertragungsrate	Ethernet: 10 Mbit/s (Halbduplex)/20 Mbit/s (Voll Duplex) Fast Ethernet: 100 Mbit/s (Halbduplex)/200 Mbit/s (Voll Duplex) Gigabit Ethernet: 2000 Mbit/s (Voll Duplex)	Ethernet: 10 Mbit/s (Halbduplex)/20 Mbit/s (Voll Duplex) Fast Ethernet: 100 Mbit/s (Halbduplex)/200 Mbit/s (Voll Duplex) Gigabit Ethernet: 2000 Mbit/s (Voll Duplex)
Übertragungsmittel	Ethernet: Cat5e/UTP/STP oder höher Fast Ethernet: Cat5e/UTP/STP oder höher Gigabit Ethernet: Cat5e/UTP/STP oder höher 1000Base-LX, MMF oder SFP 1000Base-SX, MMF oder SFP	Ethernet: Cat5e/UTP/STP oder höher Fast Ethernet: Cat5e/UTP/STP oder höher Gigabit Ethernet: Cat5e/UTP/STP oder höher 1000Base-LX, MMF oder SFP 1000Base-SX, MMF oder SFP
Standards	IEEE 802.3, IEEE 802.3u, IEEE 802.3ab, IEEE 802.3ae, IEEE 802.14, IEEE 802.3z, IEEE 802.3x, IEEE 802.1q, IEEE 802.1p, IEEE 802.3z	IEEE 802.3, IEEE 802.3u, IEEE 802.3ab, IEEE 802.3ae, IEEE 802.14, IEEE 802.3z, IEEE 802.3x, IEEE 802.1q, IEEE 802.1p, IEEE 802.3z

Specifiche Italiano

Modello	G5312F	G5328F
Porte	Porta RJ45 10/100/1000 Mbps 10	24
Porta SFP 1000 Mbps	2 porte SFP indipendenti	4 porte SFP indipendenti
Porta console	1, Built-in; 115200	4, Built-in; 115200
Modalità switching	Store-and-forward	Store-and-forward
Previsione		
Aggiornamento degli indirizzi MAC	Auto-invecchiamento, auto-apprendimento	Auto-invecchiamento, auto-apprendimento
Tabella degli indirizzi MAC	16K	16K
Dimensioni (L x P x A)	294 mm x 178,6 mm x 44 mm	440 mm x 178,8 mm x 44 mm
Ingresso CA	100~240V CA, 50/60Hz, 0,6A	100~240V CA, 50/60Hz, 0,7A
Protezione contro i fulmini		
Porta RJ45	Modo comune: 6kV	Modo comune: 6kV
Alimentazione	Modo comune: 6kV; Modo differenziale: 4kV	Modo comune: 6kV; Modo differenziale: 4kV
Ambiente operativo	Temperatura: 0°C~40°C Umidità: 10%~90% UR, senza condensa	Temperatura: 0°C~45°C Umidità: 10%~90% UR, senza condensa
Ambiente di immagazzinaggio	Temperatura: -40°C~70°C Umidità: 5%~90% UR, senza condensa	Temperatura: -40°C~